WCP Mobile App Access WCP on your mobile device

NWIS have developed an app that enables WCP users to access the Welsh Clinical Portal via their mobile devices.

The Mobile App is available to download for both iOS and Android devices and is accessible from the Apple App Store (for iOS) and Google Play Store (for Android).

The app provides functionality for:

- Diagnostic result visibility
- Dashboard 'My View' including count of Referrals, Inpatient Discharge Letters awaiting signoff (where applicable) & Results for signoff (where applicable)
- Patient search,
- Clinician, Specialty, Ward inpatient and outpatient lists,
- Patient to-do lists,
- Patient handover text.

All Junior Doctors, Consultants, Nurse Specialists (ANPs, CNSs, etc.) and Pharmacists with an active Cardiff & Vale WCP account can download the app and register their interest by clicking 'Register' on the app's login page. This will then be actioned the following working day and users will be informed by email. This email with also include instructions regarding how to authorise accounts.

Access to the app is currently limited to the above mentioned staff groups. As access becomes available to other members of staff, you will be made aware.

Below is a link to the instructions (Provided by NWIS) that will be included in the above mentioned email;

https://nwis.nhs.wales/coronavirus/coronavirus-content/coronavirus-documents/wcp-mobile-setup/

IG compliance – as with the desktop version of WCP, any inappropriate use of the App will be audited and escalated. If you have not completed your IG training you are advised to do so.

Contact:

For any queries relating to the WCP mobile app, please email wcp.project.cav@wales.nhs.uk

To log any issues encountered, please contact the IT Helpdesk on 44000, ensuring you provide your device make/model. Alternatively, you can log a call with the WCP team via the Support Call Logging form on the WCP homepage- ensuring you note that the issue relates to the Mobile App.