



## Traffic Management at University Hospital of Wales Frequently Asked Questions

### Background

Access to the University Hospital of Wales site and car parking is a high profile issue for the UHB and there is considerable interest in the immediate resolution and future work to ensure that all parking users, patients, staff, visitors, contractors etc. have access to the areas they need, when they need and that vitally no patient comes to harm as a result of restricted traffic flow and congestion.

A 9% increase in traffic accessing the University Hospital of Wales (UHW) site is causing disruption, inconvenience, delays and in some cases distress.

The impact of this increase in traffic accessing the site is not sustainable. As a result Cardiff and Vale UHB will be working with partners to agree a series of solutions to manage this.

### Q&A's

#### 1. Why the need for change?

The current position is unsustainable and in some instances has proven to be unsafe. With traffic volumes increasing we considered it necessary to pro-actively manage the situation and have developed in consultation with others, a three stage plan.

#### 2. Has there been an increase in traffic on UHW site?

There has been a 9% increase in traffic accessing UHW site during the past year which would rise to 45% over a five year period which is not sustainable. The health board actively promotes sustainable travel plans which offer and encourage alternative forms of transport.

#### 3. Will the proposed changes limit access to the site?

Yes. The proposal to improve the traffic management on the UHW site includes two major changes to the site:

- No throughway access to the road running adjacent to entrance of the Accident and Emergency Department except for emergency vehicles and public transport.
- A barrier management system will be implemented at King George V Drive West. This entry point will be closely monitored to assess the impact this traffic has on the site. If it is significant, entry access will proceed to close.

#### 4. Can I still access the site via Allensbank Road?

Yes, you will be able to enter and exit the site via Allensbank Road.

**5. Local people are going to be greatly inconvenienced by the new traffic flow, how can you justify adding to their journey time by stopping access to other routes?**

7,600 vehicles use the site every day as a convenient thoroughfare to get across the city. That's 47.5% of all vehicles accessing the site every day.

This often causes gridlock and significantly decreases the flow of traffic to the site, making patients late for appointments, staff late for work and on some occasions has been unsafe. The Health Board site is ultimately a private site for use of patients accessing health services, staff and others. While we recognise it will add 10-15 mins to someone's journey and it will inconvenience them we must put the needs of our patients, staff and others legitimately needing to use the site first.

**6. When will we start to see changes on site?**

Work will start in June and will be completed in August 2016.

**7. Who have you engaged with on these proposed changes?**

The Health Board has been continually engaging with key stakeholders on this work. They include the CHC, Cardiff Council, WAST, Cardiff Bus, Newport Bus and Stagecoach. We will be continuing this conversation with staff, patients, stakeholders, partners and the public during the next few weeks.

**8. How can I access the sustainable travel plans?**

The sustainable travel plans are available on the Internet site [click here](#).

This includes live streams to bus timetables, train timetables, weather and traffic management.

**9. Can I get from one site to another using public transport?**

Yes. You can access all health board sites via public transport. A guide to all this information is available [here](#).

