



RETRIEVAL INFORMATION FOR PARENTS



Dear Parents

The doctors caring for your child have decided that he/she needs to be transferred to the Paediatric Intensive Care Unit [PICU] at the University Hospital of Wales, Cardiff.

This is so they can receive close monitoring and observation and have access to the specialist care that the unit offers.

The PICU in Cardiff offers care for children of all ages from babies to teenagers who require intensive care.

The PICU retrieval team has come to transfer your child so that this specialist care can begin as soon as possible. The team consists of doctors and nurses trained in the intensive care of children, who will transfer your child in the ambulance.

We appreciate that this is a very stressful time for you and hope that this leaflet will provide you with some information about PICU and how to travel there safely.

DO NOT leave your child at your local hospital until the retrieval team has arrived. Please stay in the hospital until the retrieval team is ready to leave. We will inform you when we are ready to leave. We will give you directions if you are uncertain of how to get to PICU but please do not attempt to chase the returning ambulance.

ACCESS

The University Hospital of Wales is situated in the Heath Park area of Cardiff. It is easily accessible from all major routes and is signposted from the Gabalfa Interchange. The post code is CF14 4XW for Sat Navs.

PARKING

The hospital operates a Pay and Display Policy. There are short and long term car parks and a multi-storey. Staff on the unit will be able to advise you on the longer term facilities during your child's stay.

PICU

PICU is located on the third floor of the hospital in B block. During the day access to the hospital is via the main entrance but at night entry is via the emergency unit. Staff at these reception desks will be able to direct you.

TELEPHONE

The direct line to the PICU is Cardiff 029 2074 3282.

ACCOMMODATION AND FACILITIES

Accommodation is available within the hospital so you can stay with your child. There are also restaurants, shops, a post office and a bank in the hospital.