



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Children and young people's health charter

Our promise to you, we will:

Treat you with respect and kindness.

UNCRC Articles 2, 14

Give you information in a way you can understand.

UNCRC Articles 13, 17

Give you choices wherever possible.

UNCRC Article 12

Keep ourselves up to date and knowledgeable so we can give you the best advice.

UNCRC Articles 6, 23, 24

Consider your safety in everything we do.

UNCRC Article 19

Listen to you.

UNCRC Article 12

Ask you about how you feel.

UNCRC Article 3

Tell you what might happen while we are looking after you.

UNCRC Articles 13, 17

Involve you in things which concern you.

UNCRC Article 3

We will respect your privacy.

UNCRC Article 16

Do our best to get to know you and what you need.

UNCRC Articles 3, 12, 14

Tell you our name and ask what you would like to be called.

UNCRC Article 3

Give you the chance to have your say.

UNCRC Article 12

Tell you how you can complain or compliment us.

UNCRC Article 12



Cardiff And Vale Health Youth Board
Bwrdd Iechyd Ieuenctid Caerdydd A'r Fro