#### Bundle Health and Safety Committee 9 October 2018

Presentation - Personal Injury Claims - Robert Jenkins, NHS Wales SSWP - Legal and Risk

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#### Health and Safety Committee 9.30am on 9<sup>th</sup> October 2018 Corporate Meeting Room, Headquarters, University Hospital of Wales AGENDA

| PRESENTATION Personal Injury Claims - Robert Jenkins, NHS Wales SSWP – Legal and Risk |   |                                 |  |  |
|---|---|---------------------------------|--|--|
| PART 1: ITEMS FOR ACTION  |   |                                 |  |  |
| 1.1   | Welcome and Introductions   | Oral<br><i>Chair</i>            |  |  |
| 1.2   | Apologies for Absence   | Oral<br>Chair                   |  |  |
| 1.3   | Declarations of Interest  | Oral<br>Chair                   |  |  |
| 1.4   | Minutes of the Health and Safety Committee meeting held on 10 July 2018 | Chair                           |  |  |
| 1.5   | Action Log Review   | Chair                           |  |  |
| 1.6   | Review of the Committee's Terms of Reference                            | Chair/Hospital<br>Manager - UHL |  |  |
| 2. Deliver Ou   | tcomes that Matter to People  |                                 |  |  |
|   |   |                                 |  |  |
| 3. Our Service  | e Priorities  |                                 |  |  |
|   |   |                                 |  |  |
| 4. Sustainabi   | ility   |                                 |  |  |
| 4.1   | Corporate Risk Assurance Framework (CRAF)                               | Oral -                          |  |  |
|   | ,   | Director of                     |  |  |
|   |   | Corporate                       |  |  |
|   |   | Governance                      |  |  |
| 4.2   | Pedestrian Access Safety Strategy Update                                | Director of                     |  |  |
|   |   | Capital, Estates                |  |  |
|   |   | and Facilities                  |  |  |
| 4.3   | Fire Safety Annual Report 2017/18                                       | Director of                     |  |  |
|   |   | Capital, Estates                |  |  |
|   |   | and Facilities                  |  |  |
| 4.4   | Fire Safety Management and Compliance Report                            | Director of                     |  |  |
|   |   | Capital, Estates                |  |  |
|   |   | and Facilities                  |  |  |
| 4.5   | Enforcement Agencies Report   | Head of Health                  |  |  |
|   |   | and Safety                      |  |  |
| 4.6   | Health and Safety Improvement Plan                                      | Head of Health<br>and Safety    |  |  |
| 4.6.1   | Priority Improvement Plan   | Head of Health                  |  |  |
|   |   | and Safety                      |  |  |
| 4.7   | Updated Health and Safety Related Policies                              | Hospital                        |  |  |
|   | Schedule  | Manager - UHL                   |  |  |
| 5. Culture and Values   |   |                                 |  |  |
|   |   |                                 |  |  |



| 6. PART 2: ITEMS TO BE RECORDED AS RECEIVED AND NOTED FOR INFORMATION BY THE COMMITTEE Papers are available on the Health Board website |  |   |  |
|---|--|---|--|
| 6.1   | Work Programme 2018/19   | Hospital Manager<br>- UHL                         |  |
| 6.2   | Regulatory Review: 1 <sup>st</sup> April – 30 <sup>th</sup> September 2018   | Hospital Manager<br>- UHL                         |  |
| 6.2.1   | Tracking Report  | Hospital Manager<br>- UHL                         |  |
| 6.3   | Lone Worker System Progress Report   | Head of Health<br>and Safety                      |  |
| 6.4   | Environmental Health Inspection Report of Main Wards, Food Production and Restaurant Areas, University Hospital Llandough (UHL) on 14 <sup>th</sup> August 2018                      | Director of<br>Capital, Estates<br>and Facilities |  |
| 6.4.1   | Management Action Plan   | Director of<br>Capital, Estates<br>and Facilities |  |
| 6.5   | Minutes from other Committees/sub-<br>Committees/Groups<br>Operational Health and Safety Group – May 2018  | C Dalton<br>G Walsh                               |  |
| 6.5.1   | Fire Safety Group – May 2018   | C Dalton<br>G Walsh                               |  |
| 6.5.2   | Water Safety Group – May 2018  | C Dalton<br>G Walsh                               |  |
| 6.6   | Review of the Meeting and Items to be Raised at the Board  | Oral<br><i>Chair</i>                              |  |
| 6.7   | To note the date, time and venue of the next meeting:-  • 9.30am on Tuesday 22 <sup>nd</sup> January 2019 in the Corporate Meeting Room, Headquarters, University Hospital of Wales. |   |  |



## UNCONFIRMED MINUTES OF THE HEALTH AND SAFETY COMMITTEE HELD AT 9.30am on 10 JULY 2018 IN THE CORPORATE MEETING ROOM, HEADQUARTERS, UNIVERSITY HOSPITAL OF WALES (UHW)

Present:

Michael Imperato Independent Member – Legal (Chair)
Akmal Hanuk Independent Member - Local Community
Charles Janczewski Independent Member (Vice Chair)

In attendance:

Carl Ball Case Manager/Personal Safety Adviser (for

agenda item HSC: 18/145)

Charles Dalton Head of Health and Safety
Martin Driscoll Director of Workforce and OD
Stuart Egan Health and Safety Staff Lead

Carol Evans Assistant Director of Patient Safety and Quality
Emma Foley Case Management Officer (for agenda item HSC:

18/145)

Abigail Harris Director of Planning

Fiona Kinghorn Deputy Director of Public Health

Jon McGarrigle Head of Energy and Performance (representing

Geoff Walsh)

Alun Morgan Assistant Director of Therapies and Health

Sciences (representing Fiona Jenkins)

Sian Rowlands Head of Corporate Governance (representing

Peter Welsh)

**Apologies:** 

Steve Allen CHC Representative
Rachael Daniel Health and Safety Adviser

Fiona Jenkins Director of Therapies and Health Sciences

Peter Welsh Director of Corporate Governance

Geoff Walsh Director of Capital, Estates and Facilities

Observer:

Holly Williams Quality and Safety Facilitator – Specialist Services

**Clinical Board** 

Secretariat:

Zoe Brooks Health and Safety Senior Departmental

Administrator



#### PART 1

HSC: 18/141 WELCOME AND INTRODUCTIONS

The Chair welcomed everyone to the meeting.

HSC: 18/142 DECLARATIONS OF INTEREST

The Chair invited Committee Members to declare any interest in the proceedings included in the agenda. None were declared.

HSC: 18/143 MINUTES OF PREVIOUS MEETING

The minutes of the Health and Safety Committee held on the 10<sup>th</sup> April 2018 were **APPROVED** and **ACCEPTED** as a true record.

HSC: 18/144 UPDATED ACTION LOG

The Committee **RECEIVED** the Updated Action Log from the previous meeting. The following updates were provided:

- HSC: 17/058 the Assistant Director of Patient Safety and Quality informed the Committee that a scoping exercise was due to commence imminently with the work plan being developed over the coming months.
- HSC: 18/132 the Head of Health and Safety informed the Committee
  that a newly appointed Health and Safety Adviser would commence on
  the 23<sup>rd</sup> July 2018. Part of their role would be to manage Contractors
  for non estates activities and the Adviser would work closely with the
  Estates Department to ensure there was a uniform approach and the
  same standards were being adhered to.

HSC: 18/145 STAFF STORY – PERSONAL SAFETY/CASE MANAGEMENT SUPPORT

Mr Imperato welcomed Mr Carl Ball, Case Manager/Personal Safety Adviser and Mrs Emma Foley, Case Management Officer to the meeting and informed the Committee their presentation would be in relation to personal safety and case management support available to staff.

Mr Ball explained the purpose of the presentation was to highlight the role of the Case Management Team and advised of the four main areas managed by the team; these being:

- Case Management
- Lone Working
- Violence and Aggression Passport Scheme
- Proactive and reactive work in relation to criminal sanctions



Mr Ball briefed the Committee the Case Manager role was introduced by the Health Board in 2009 and since that time all Health Boards/Trusts in Wales now have an equivalent.

Mr Ball highlighted during 2017 there were 334 physical assaults on staff and 504 verbal assaults which resulted in 20 lost time events. In respect of these reported incidents the Case Management Team would assist with the following:

- Meet with staff to offer immediate protection and reassurance.
- Attend court with staff to support them through the process.
- Act as the single point of contact with South Wales Police.
- Send warning letters to patients and visitors regarding their behaviour.
- Support staff that are experiencing domestic abuse.

Mrs Foley then provided the Committee with an overview of the lone worker system. In 2011 the Health Board were issued with devices from Welsh Government to allocate to staff to protect them from risks associated with lone working. These devices had very low usage compliance by staff and two years ago the Health Board researched alternative devices. As a result a new device (Skyguard) was introduced and 638 devices were issued to staff, usage has now improved and is running at around 73%. Mrs Foley stated usage of these devices was regularly monitored and monthly reports were sent to Managers.

Mrs Foley also provided the Committee with details of two cases that demonstrated good use of the devices where escalations had been closed out safely.

To summarise, the presentation highlighted:

- issues relating to violence and aggression.
- the benefits of the Case Management Team and their role.
- the help and support available to staff who witness or who are victims of violence and aggression.

Mr Imperato thanked Mr Ball and Mrs Foley for their comprehensive presentation and invited comments from members.

The Director of Workforce and OD queried the training compliance figure of 728%. The Head of Health and Safety clarified this was set against the Training Needs Analysis (TNA) completed by Managers. 728% demonstrates that more staff completed the e-learning module than were required to do so.

The Independent Member – Local Community queried whether there was many staff on staff incidents. Mr Ball advised any incidents of this nature were referred to Human Resources to investigate.



Mr Hanuk also queried whether many incidents of violence against patients by staff were reported. Mr Dalton advised the Case Management Team is contacted in these circumstances and patients are signposted to the Concerns Department for formal investigation. The Assistant Director of Patient Safety and Quality added these incidents would also be covered by the All Wales Protection Against Vulnerable Adults Policy.

The Deputy Director of Public Health queried the review period for violent warning markers. Mrs Foley advised review periods were set at 3, 6 or 12 months and a decision is then made as to whether the violent warning marker is to be removed or not.

The Committee thanked Mr Ball and Mrs Foley for their presentation, they then left the meeting.

HSC: 18/146 REVIEW OF THE COMMITTEE'S TERMS OF REFERENCE

It was noted the Terms of Reference would be reviewed at the October meeting and would take into account recent organisational changes.

HSC: 18/147 CORPORATE RISK ASSURANCE FRAMEWORK (CRAF)

The Head of Corporate Governance updated the Committee on the current status of the Corporate Risk Assurance Framework (CRAF). Mrs Rowlands reported meetings had taken place to review the current processes and she was working closely with the Health and Safety Department. A further meeting was taking place on the 12<sup>th</sup> July to look at better planning and how best to take risks forward.

Mrs Rowlands stated new documentation had been established and was being piloted in some areas.

The Independent Member – Local Community queried the timescales for completing this review. Mrs Rowlands advised further details should be finalised at the meeting on the 12<sup>th</sup> July with the aim to roll out during the next few weeks. An update would be provided to the next meeting.

#### **ACTION - Mrs S Rowlands**

The Committee **NOTED** the current status and progress made in relation to the review of the Corporate Risk Assurance Framework (CRAF).

HSC: 18/148 HEALTH AND SAFETY 2017/18 ANNUAL REPORT

The Head of Health and Safety presented the 2017/18 Annual Report to the Committee and highlighted the key points:



- The Health and Safety Committee and its sub- groups have continued to meet on its responsibilities.
- The Health and Safety Executive have been very active in visiting the Health Board taking up significant departmental resource. Although the Health Board has not received any Enforcement Actions during the year, the HSE has continued to pursue the investigation into the contractor fall, this required the Health Board to take formal legal advice. The HSE has made no decision as to whether legal action is warranted.
- Personal injury claims are proportionately higher than other Health Boards at 22% of All Wales claims whilst employing 16% of healthcare staff
- The number of RIDDOR events has remained constant over the previous years, with little change in either by injury type or clinical board performance.
- Staff reported incidents show that violence and aggression accounts for 52% of all events. During the year, there was a significant increase by 30% in contact injuries.
- Mandatory training of health and safety has significantly improved, with
   4 clinical boards achieving the 85% target.
- Conversely tutor led training compliance for both manual handling and violence and aggression has reduced, although a review of the requirement is being progressed.
- The introduction of fees for failing to attend tutor led health and safety training has proved successful in significantly reducing the level of failure to attend on the day.
- The number of prosecutions and other police inventions improved during the period with an 8 year average of 1 conviction a week and a further 2 per week other actions. The Health Board is working closely with the Police, Crown Prosecution Service and Shared Services Legal to improve the Memorandum of Understanding between all parties.
- The lone worker devices continue to be highly valued by staff with average usage being at 73% and devices being in great demand.
- Following the completion of a Manual Handling Proact Audit, the age and quality of patient hoists has significantly improved with 60 new hoists purchased at the commencement of the year and a further 39 ordered ensuring that all obsolete hoists will be replaced.



- COSHH compliance remains at 62% with some areas as low as 30%. Environmental monitoring has continued on a prioritised basis.
- A mental health ligature audit was completed and the findings implemented.
- Mental Health Clinical Board introduced a complete ban on smoking both within its grounds and ward areas.
- A project to improve bariatric patient care has been initiated.
- Notably consistently high Environmental Health Star ratings of food preparation areas and restaurants was achieved during the period.
- Estates continue to enhance contractor control and implementing the same standards for contractors working in other areas is being pursued.
- Needle stick and sharp incidents slightly increased during the period but is still significantly lower than previous to implementing the safer sharps programme. The number of needle stick claims remain lower than the All Wales average.

The Chair thanked Mr Dalton for his comprehensive presentation and invited comments from the members.

The Independent Member (Vice Chair) thanked Mr Dalton for his report and stated that it demonstrated the complexity of heath and safety within such a large organisation. He welcomed the structure of reporting and responsibility and that the report highlighted the clinical board's commitment towards health and safety issues.

Mr Janczewski commended the report and Mr Dalton's plans to include any problematic areas into the Priority Implementation Plan as this will aid lessons learnt.

Mr Dalton stated benchmarking against this document was important and the findings will be fed into sub groups such as the Operational Health and Safety Group.

Mr Imperato raised concerns in relation to COSHH compliance and stated further work should be undertaken to improve this. Mr Dalton advised the annual report was to be presented to the August meeting of the Operational Health and Safety Group and this would be highlighted to the Clinical Boards.

#### ACTION – Mr C Dalton

The Deputy Director of Public Health highlighted the document refers to the Health Board achieving re-validation of Gold in the Corporate Health



Standard, however Platinum was also retained during the period and suggested the report be amended to reflect this.

#### **ACTION – Mr C Dalton**

Mr Imperato queried why stress was linked with RSI in relation to personal injury claims. Mr Dalton stated these figures were provided by the NWSSP Legal & Risk Services and would contact them for clarification. He also added he would invite Andrew Hynes, Solicitor for Legal & Risk Services to attend a future meeting to give a presentation on personal injury claims.

#### **ACTION - Mr C Dalton**

The Director of Planning thanked Mr Dalton and his team for their work. She asked that page 24 in relation to Policy Lead be changed from herself to Mr Walsh, Director of Capital, Estates and Facilities.

#### **ACTION – Miss R Daniel**

Mr Dalton informed the Committee the Management of Stress and Mental Health Wellbeing Policy had been reviewed with final amendments being made and would be brought to the October meeting for approval.

The Director of Workforce and OD re-iterated the importance of the annual report and how it allows the Health Board to reflect on where it is in respect of health and safety. Mr Driscoll did feel the report had a lot of actions in respect of violence and aggression and manual handling and very few in respect of slips, trips and falls which was the biggest cause of incidents and more attention should be given on taking this forward.

Mr Dalton clarified the annual report focuses on staff incidents in which slips, trips and falls were small in comparison to patient falls.

It was noted the annual report would be presented to the Board for information.

The annual report was **RECEIVED** and **NOTED** by the Committee.

#### **ASSURANCE** was provided by:

 Health and safety aspects being appropriately monitored and progressed as detailed within the report

#### HSC: 18/149 PEDESTRAIN ACCESS SAFETY STRATEGY

The Head of Performance and Energy firstly apologised to the Committee for the length of time it had taken to complete the survey. Mr McGarrigle added concerns had been raised around the lack of urgency being shown by the consultancy, however the survey had now been completed and the findings and recommendations shared with the Health Board.



Mr McGarrigle informed the Committee a meeting with stakeholders was planned for the 25<sup>th</sup> July 2018 to take the findings forward and a plan to be developed.

The Director of Planning stated there was no budget for this work and there would need to be a reprioritisation of monies for remedial works identified.

The updated position was **NOTED** by the Committee.

HSC: 18/150 FIRE SAFETY REPORT

The Head of Performance and Energy informed the Committee fire inspections undertaken had highlighted concerns in relation to fire dampers and compartmentation, however there was a rolling programme of remedial work being carried out on a priority basis.

The Independent Member – Local Community queried whether the Health Board had assurance that none of our properties contained any cladding. The Head of Health and Safety confirmed a risk assessment of all buildings had been carried out in line with the Welsh Government request and no cladding of those levels was present.

The Director of Planning reported unwanted fire signals remain a concern and was regularly discussed at All Wales meetings as Cardiff and Vale remain one of the highest reporting Health Boards in Wales. It was noted these figures were due to Cardiff and Vale being the largest Health Board and therefore have more fire detectors present, however many of these detectors were old and contributed to the number of false alarms. Mrs Harris stated this further investigation and actions taken to improve the situation.

#### **ACTION – Mr G Walsh**

The report was **CONSIDERED** and **NOTED** by the Committee in relation to the on-going work to meet the requirements of fire enforcement compliance.

#### **ASSURANCE** was provided by:

 Identified fire enforcement compliance and safety were being appropriately managed.

## HSC: 18/151 SHARED SERVICES FIRE SAFETY AUDIT OF UNVERSITY HOSPITAL LLANDOUGH

The Head of Health and Safety informed the Committee an in-depth audit was carried out in November 2016 of University Hospital Llandough (UHL), the findings were considered and monitored by the Fire Safety Group.

The Chair noted this was an on-going report and assurance had been given for actions completed to date.



The report was **CONSIDERED** and **NOTED** by the Committee.

#### **ASSURANCE** was provided by:

 Identified fire safety issues in the Shared Services Audit are being appropriately managed.

## HSC: 18/152 PROPOSAL FOR STATUTORY AND MANDATORY TRAINING

The Director of Workforce and OD informed the Committee mandatory training had been high on the Health Board's agenda for the past few months due to performance not being at the level set by the Health Board. As part of a review the Mandatory Training Steering Group had been looking at the modules in relation to roles. To support this piece of work a training needs analysis (TNA) would be developed to identify specific staff groups and their training requirements, this would be illustrated through the individual's Electronic Staff Record (ESR) allowing for effective monitoring and management.

The Chair queried whether the completion date of July 2018 in the document was correct. Mr Driscoll clarified that a plan is to be in place by July 2018, however due to the extensive piece of work required no timescale can be committed to at this stage.

Mr Imperato requested the Committee **AGREE** the recommendations subject to the amendment of the completion date, this was **AGREED** by the Committee.

## HSC: 18/153 ENFORCEMENT AGENCIES CORRESPONDENCE REPORT

The Head of Heath and Safety informed the Committee many of the items raised in the document had been discussed as part of the Annual Report.

Mr Dalton updated the Committee in relation to the concerns raised as part of an asbestos inspection that contractors were taking an extended route and whether better arrangements could be made. Mr Dalton advised following a site visit by HSE Inspectors to walk the route undertaken by the contractors it was concluded that the best available route had been taken and this concern was now closed.

Mr Dalton also informed the Committee of a new additional issue raised by the HSE in relation to concerns raised following their audit of the Public Health Laboratories at University Hospital of Wales (UHW) and University Hospital Llandough (UHL). The Inspector had raised a number of concerns in relation to the lack of containment of the level 3 laboratory at UHL and lack of communication/co-operation between the Health Board and PHW. The Health Board has given a commitment to put in place an improved communication plan with PHW which will be formalised. The HSE has agreed that an



Improvement Notice would not be justified in this instance, but the Health Board will receive a letter holding us to the formal agreed plan.

The report was **RECEIVED** and the Committee **AGREED** that appropriate actions were being pursued to address the issues raised.

#### **ASSURANCE** was provided by:

• The continued investigations, actions and monitoring referred to within the report.

#### HSC: 18/154 HEALTH AND SAFETY IMPROVEMENT PLAN

The Head of Health and Safety informed the Committee the Improvement Plan was being reviewed in line with the development of the CRAF and findings from the annual report.

The Assistant Director of Patient Safety and Quality queried the reason for limited assurance for the patient environment. Mr Dalton clarified this was due to issues relating to legionella at that time.

The improvement plan was **RECEIVED** and **CONSIDERED** by the Committee.

#### **REASONABLE ASSURANCE** was provided by:

• The demonstration of progress against each strategic area and highlighting further actions required within set timescales.

## HSC: 18/155 HEALTH AND SAFETY ISSUES RELATING TO MEDICAL RECORDS STORAGE

The Health and Safety Staff Lead raised concerns in relation to the on-going issues around the storage of medical records. Mr Egan informed the Committee he visited these areas on a monthly basis and has previously escalated these concerns to the Board. It was also noted additional storage had been made available however this capacity was diminishing. Mr Egan added other Health Boards/Trusts had successfully implemented an electronic system and queried why this had not been progressed by Cardiff and Vale. Mr Egan stressed this issue was causing problems in relation to missing records, staff injuries and a fire risk.

The Head of Corporate Governance considered this would benefit from being progressed via the CRAF risk escalation process and offered her assistance to Mr Egan.

The Deputy Director of Public Health considered the document was not clear and had no scope, she suggested further work was required before it could be signed off. The Head of Health and Safety stated there was no strategic



approach in place which was being highlighted by Mr Egan, the issue was being progressed at a local level but higher level involvement was required.

The Chair agreed this was a concern and should be escalated higher. The Committee **AGREED** the best way forward was through the risk register to the Board.

#### ACTION - Mrs S Rowlands/Mr S Egan

The paper was **NOTED** by the Committee

#### LIMITED ASSURANCE was provided by:

• Actions being taken to address the issues raised.

HSC: 18/156 FIRE SAFETY POLICY

The Head of Health and Safety informed the Committee amendments made to the Policy were in relation to managerial changes and policy format.

The Fire Safety Policy was **RECEIVED** and **APPROVED** by the Committee.

HSC: 18/157 ASBESTOS MANAGEMENT POLICY

The Head of Performance and Energy informed the Committee amendments made to the Policy were in relation to its format.

The Head of Corporate Governance stated the Policy was longer than expected under the new policy format. Mrs Rowlands also considered the policy needed a few amendments as the policy refers to other documents however this is not reflected on the front sheet.

#### ACTION - Mr J McGarrigle/Mr G Walsh

The Asbestos Management Policy was **RECEIVED** and **APPROVED** by the Committee subject to the minor amendments discussed.

PART 2

HSC: 18/158 COMMITTEE WORK PROGRAMME FOR 2018/19

The Work Programme for 2018/19 was **RECEIVED** and **NOTED** for information by the Committee.

HSC: 18/159 PROGRESSING SMOKING CESSATION IN THE

**CARDIFF AND VALE POPULATION** 

The report was **RECEIVED** and **NOTED** for information by the Committee.



HSC: 18/160 WASTE COMPLIANCE REPORT

The report was **RECEIVED** and **NOTED** for information by the Committee.

HSC: 18/161 ENVIRONMENTAL HEALTH INSPECTION REPORT OF

HAFAN Y COED, UNIVERSITY HOSPITAL LLANDOUGH ON 9<sup>TH</sup> FEBRUARY 2018

The report was **RECEIVED** and **NOTED** for information by the Committee. It was noted that a hygiene rating score of 5 had been achieved.

HSC: 18/162 ENVIRONMENTAL HEALTH INSPECTION REPORT OF

BARRY HOSPITAL ON 15<sup>TH</sup> MARCH 2018

The report was **RECEIVED** and **NOTED** for information by the Committee. It was noted that a hygiene rating score of 4 had been achieved.

HSC: 18/163 ENVIRONMENTAL HEALTH INSPECTION REPORT OF

CENTRAL FOOD PRODUCTION UNIT ON 14TH MARCH

2018

The report was **RECEIVED** and **NOTED** for information by the Committee. It was noted that a hygiene rating score of 5 had been achieved.

HSC: 18/164 OPERATIONAL HEALTH AND SAFETY GROUP

**MEETING OF FEBRUARY 2018** 

The minutes were **RECEIVED** and **NOTED** for information by the Committee.

HSC: 18/165 FIRE SAFETY GROUP MINUTES OF JANUARY 2018

The minutes were **RECEIVED** and **NOTED** for information by the Committee.

HSC: 18/166 WATER SAFETY GROUP MINUTES OF FEBRUARY

2018

The minutes were **RECEIVED** and **NOTED** for information by the Committee.

HSC: 18/167 HEALTH AND SAFETY RELATED POLICIES

**SCHEDULE** 

The schedule was **RECEIVED** and **NOTED** for information by the Committee.

HSC: 18/168 REVIEW OF THE MEETING AND ITEMS TO BRING TO

THE ATTENTION OF THE BOARD OR OTHER

COMMITTEES

Mr Imperato thanked everyone for their contributions.



#### HSC: 18/169 DATE AND TIME OF NEXT MEETING

The next meeting will be held at 9.30am on Tuesday 9<sup>th</sup> October 2018 in the Corporate Meeting Room, HQ, University Hospital of Wales.

| Signed |  |
|--------|--|
|        |  |
| D-4-   |  |
| Date   |  |



#### **UP DATED ACTION LOG**

NB: Following presentation to the Committee meeting in July 2018, those actions completed have been removed

| MINUTE         | DATE     | SUBJECT                            | AGREED ACTION  | ACTIONED TO          | STATUS   |
|----------------|----------|------------------------------------|--|----------------------|--|
| HSC:<br>18/147 | 10/07/18 | CRAF                               | To provide an update on the roll out of the revised CRAF.  | Mrs Sian<br>Rowlands | ACTION STILL UNDERWAY Update on timescales to be provided to the October meeting |
| HSC:<br>18/148 | 10/07/18 | Health and Safety<br>Annual Report | Annual Report to be presented to the Operational Health and Safety Group meeting in August and to specifically highlight COSHH compliance. | Mr Charles<br>Dalton | COMPLETED  |
| HSC:<br>18/148 | 10/07/18 | Health and Safety<br>Annual Report | Report amended to reflect platinum was achieved in the Corporate Health Standard prior to submitting to Board.                             | Mr Charles<br>Dalton | COMPLETED  |
| HSC:<br>18/148 | 10/07/18 | Health and Safety<br>Annual Report | Shared Services – Legal and Risk to be invited to a future meeting.  | Mr Charles<br>Dalton | COMPLETED  |



| MINUTE         | DATE     | SUBJECT   | AGREED ACTION   | ACTIONED TO                            | STATUS   |
|----------------|----------|---|---|--|--|
| HSC:<br>18/148 | 10/07/18 | Health and Safety<br>Annual Report                                    | Policy Leads to be amended to reflect current practice.               | Miss Rachael<br>Daniel                 | COMPLETED  |
| HSC:<br>18/148 | 10/07/18 | Fire Safety Report  | The number of false alarms requires further investigation and action. | Mr Geoff<br>Walsh                      | COMPLETED  Meeting took place on 6 <sup>th</sup> September 2018, update to be provided to the Committee. |
| HSC:<br>18/155 | 10/07/18 | Health and Safety<br>Issues Relating to<br>Medical Records<br>Storage | To be escalated to the Board through the risk register process.       | Mrs Sian<br>Rowlands/Mr<br>Stuart Egan | COMPLETED Presented to September Board meeting.  |
|                |          |   |   |  |  |
|                |          |   |   |  |  |





# Health and Safety Committee

Terms of Reference and Operating Arrangements

#### **Health and Safety Committee**

#### **Terms of Reference and Operating Arrangements**

#### 1. INTRODUCTION

- 1.1 The Cardiff and Vale University Health Board (UHB) Standing Orders provide that: "The Board may and, where directed by the Welsh Government must, appoint Committees or sub Committees of the Board either to undertake specific functions on the Board's behalf or to provide advice and assurance to the Board in the exercise of its functions. The Board's commitment to openness and transparency in the conduct of all its business extends equally to the work carried out on its behalf by committees".
- 1.2 In line with Standing Orders (3.4.1) and the UHB Scheme of Delegation, the Board shall nominate annually a committee to be known as the Health and Safety Committee. The detailed terms of reference and operating arrangements set by the Board in respect of this committee are set out below.
- 1.3 The organisation has a statutory obligation by virtue of the Health and Safety at Work Act 1974 to establish and maintain a Health and Safety Committee:
  - "Section 2 sub section 7: "it shall be the duty of every employer to establish in accordance with Regulations (i) a safety committee having the function of keeping under review measures taken to ensure the health and safety of his employees and such other functions as prescribed".

#### 2. PURPOSE

2.1 The purpose of the Health and Safety Committee ("the Committee") is

Advise and assure the Board and the Accountable Officer on whether effective arrangements are in place to ensure organisational wide compliance of the UHB Health and Safety Policy, approve and monitor delivery against the Health and Safety Priority Improvement Plan and ensure compliance with the relevant Standards for Health Services in Wales.

This will be achieved by encouraging strong leadership in health and safety, championing the importance of a common sense approach to motivate focus on core aims distinguishing between real and trivial issues.

2.2 Where appropriate, the Committee will advise the Board and the Accountable Officer on where and how, its Health and Safety management may be strengthened and developed further.

#### 3. DELEGATED POWERS AND AUTHORITY

- 3.1 With regard to its role in providing advice to the Board, the Committee will comment specifically upon the adequacy of assurance arrangements and processes for the provision of an effective Health and Safety function encompassing:
  - Staff Health and Safety
  - Premises Health and Safety
  - Violence and Aggression (inc. Lone Working and Security Strategy)
  - Fire Safety
  - Risk Assessment
  - Manual Handling
  - Health, Welfare, Hazard Substances, Safety Environment
  - Patient Health and Safety Patient Falls, Patient Manual Handling
  - Staff healthy lifestyle/health promotion activities
  - Staff health and well-being
- 3.2 The Committee will support the Board with regard to its responsibilities for Health and Safety:
  - approve and monitor implementation of the Annual Health and Safety Priority Improvement Plan;
  - review the comprehensiveness of assurances in meeting the Board and the Accountable Officers assurance needs across the whole of the UHB's activities, both clinical and non clinical:
  - the consideration and approval of policies as determined by the Board.
- 3.3 To achieve this, the Committee's programme of work will be designed to provide assurance that:
  - objectives set out in the Health and Safety Priority Improvement Plan are on target for delivery in line with agreed timescales;
  - standards are set and monitored in accordance with the relevant Standards for Health Services in Wales
  - proactive and reactive Health and Safety plans are in place across the UHB
  - policy development and implementation is actively pursued and reviewed
  - where appropriate and proportionate, health and safety incident and ill health events are investigated and action taken to mitigate the risk of future harm
  - reports and audits from enforcing agencies and internal sources are considered and acted upon

- workforce, health, security and safety issues are effectively managed and monitored via relevant operational groups
- employee health and wellbeing activities are in place in line with the UHB commitment to be a public health practicing organisation and corporate health standards
- employee health and safety competence and participation is promoted
- decisions are based upon valid, accurate, complete and timely data and information

#### **Authority**

- 3.4 The Committee is authorised by the Board to investigate or have investigated any activity within its terms of reference. In doing so, the Committee shall have the right to inspect any books, records or documents of the UHB relevant to the Committee's remit and ensuring patient/client and staff confidentiality, as appropriate. It may seek any relevant information from any:
  - employee (and all employees are directed to cooperate with any reasonable request made by the Committee); and
  - other committee, sub committee or group set up by the Board to assist it in the delivery of its functions.
- 3.5 The Committee is authorised by the Board to obtain outside legal or other independent professional advice and to secure the attendance of outsiders with relevant experience and expertise if it considers it necessary, in accordance with the Board's procurement, budgetary and other requirements.

#### Access

- 3.6 The Chair of the Health and Safety Committee shall have reasonable access to Executive Directors and other relevant senior staff.
- 3.7 The Head of Health and Safety shall have unrestricted access to the chair of the Health and Safety Committee

#### **Sub Committees**

- 3.8 The Committee may, subject to the approval of the UHB Board, establish sub committees or task and finish groups to carry out on its behalf specific aspects of Committee business.
- 3.9 There are no formal Sub-Committees of the Health and Safety Committee but the Committee will receive copies of the minutes of the Operational Health and Safety Group, Fire Safety Group, Security and Personal Safety Strategy Group and the Water Safety Group as part of its assurance framework.

#### 4. MEMBERSHIP

#### **Members**

4.1 A minimum of three (3) Members, comprising:

Chair Independent member of the Board. Vice Chair Independent member of the Board.

Members A minimum of 1 other Independent member of the Board

#### **Attendees**

- 4.2 The following officers to be in attendance:
  - Senior Manager Lead
  - Director of Corporate Governance
  - Director of Workforce and Organisational Development
  - Director of Public Health
  - Director of Therapies and Health Sciences
  - Director of Planning
  - Head of Health and Safety
  - Director of Capital, Estates and Facilities
  - Assistant Director of Patient Safety and Quality
  - Chair of Staff Health and Safety Group plus 2 other staff health and safety representatives
  - Director, OSHEU, Cardiff University
  - Community Health Council representative

Other Directors or nominated deputies should attend from time to time as required by the Committee Chair.

#### 4.3 By invitation:

The Committee Chair may extend invitations to appropriate persons to attend Committee meetings as required from within or outside the organisation who the committee considers should attend, taking account of the matters under consideration at each meeting.

#### Secretariat

4.4 Secretary: as determined by the Director of Corporate Governance.

#### **Member Appointments**

4.5 The membership of the Committee shall be determined by the Board, based on the recommendation of the UHB Chair - taking account of the balance of skills and expertise necessary to deliver the Committee's remit and subject to any specific requirements or directions made by the Assembly Government.

4.6 Terms and conditions of appointment, (including any remuneration and reimbursement) in respect of co-opted independent external members are determined by the Board, based upon the recommendation of the UHB Chair.

#### **Support to Committee Members**

- 4.7 The Director of Corporate Governance, on behalf of the Committee Chair, shall:
  - arrange the provision of advice and support to Committee members on any aspect related to the conduct of their role; and
  - ensure the provision of a programme of development for committee members in conjunction with the Director of Workforce and Organisational Development.

#### 5. COMMITTEE MEETINGS

#### Quorum

5.1 At least two Independent Members.

#### **Frequency of Meetings**

5.2 Meetings shall be held no less than 4 times per year and otherwise as the Chair of the Committee deems necessary – consistent with the UHB's annual plan of Board Business.

#### Withdrawal of individuals in attendance

5.3 The Committee may require any or all of those who normally attend but who are not members to withdraw to facilitate open and frank discussion of particular matters.

## 6. RELATIONSHIPS AND ACCOUNTABILITIES WITH THE BOARD AND ITS COMMITTEES/GROUPS

- 6.1 Although the Board has delegated authority to the Committee for the exercise of certain functions as set out within these terms of reference, it retains overall responsibility and accountability for ensuring the quality and safety of healthcare for its citizens. The Committee is directly accountable to the Board for its performance in exercising the functions set out in these terms of reference.
- 6.2 The Committee, through its Chair and members, shall work closely with the Board's other committees, including joint (sub) committees and groups to provide advice and assurance to the Board through the:

- joint planning and co-ordination of Board and Committee business; and
- sharing of information

in doing so, contributing to the integration of good governance across the organisation, ensuring that all sources of assurance are incorporated into the Board's overall risk and assurance framework.

6.3 The Committee shall embed the UHB's corporate standards, priorities and requirements, e.g., equality and human rights through the conduct of its business.

#### 7. REPORTING AND ASSURANCE ARRANGEMENTS

- 7.1 The Committee Chair shall:
  - report formally, regularly and on a timely basis to the Board on the Committee's activities. This includes verbal updates on activity, the submission of Committee minutes and written reports, as well as the presentation of an annual report;
  - bring to the Board's specific attention any significant matters under consideration by the Committee;
  - ensure appropriate escalation arrangements are in place to alert the UHB Chair, Chief Executive or Chairs of other relevant Committees of any urgent/critical matters that may compromise patient care and affect the operation and/or reputation of the UHB.
- 7.2 The Board may also require the Committee Chair to report upon the Committee's activities at public meetings, for example, AGM, or to community partners and other stakeholders, where this is considered appropriate, for example, where the Committee's assurance role relates to a joint or shared responsibility.
- 7.3 The Director of Corporate Governance, on behalf of the Board, shall oversee a process of regular and rigorous self assessment and evaluation of the Committee's performance and operation including that of any sub committees established.

## 8. APPLICABILITY OF STANDING ORDERS TO COMMITTEE BUSINESS

- 8.1 The requirements for the conduct of business as set out in the UHB Standing Orders are equally applicable to the operation of the Committee, except in the following areas:
  - Quorum

#### 9. REVIEW

9.1 These terms of reference and operating arrangements shall be reviewed on a biennial basis by the Committee with reference to the Board.

#### PEDESTRIAN ACCESS STRATEGY

Name of Meeting: Health and Safety Committee Date of Meeting: 9/10/2018

**Executive Lead:** Director of Planning

Author: Director of Capital Estates and Facilities 02920 743761

**Caring for People, Keeping People Well:** This report underpins the Health Board's "Our Service Priorities" and "Health and Safety" elements of the Health Board's Strategy.

Financial impact: The cost of the study will be £26k + VAT.

**Quality, Safety, Patient Experience impact: Not Applicable** 

**Health and Care Standard Number: 2.1** Managing Risk and Promoting Health and Safety

#### CRAF Reference Number: 3.3 CRAF Reference Number

Objective 6 – (Resources - All the UHB's resources: money, staff, estates and equipment are maximized to deliver the best possible care). Objective - 6.4 Plan, resource and implement safe and adequate estate.

Equality and Health Impact Assessment Completed: Not Applicable at this stage

#### ASSURANCE AND RECOMMENDATION

The Health and Safety Committee is asked to:

NOTE the content of the paper and the update to the Pedestrian Access strategy.

#### **SITUATION**

Cardiff and Vale University Health Board recognises its responsibility for the management of Pedestrian safety throughout its portfolio of properties.

University Hospital of Wales (UHW) has seen significant increases in Clinical activity during the last 10 years which has resulted in dramatic increases in traffic and pedestrian volumes at this site. Other premises have also had notable increases in activity. The UHB has undertaken a number of traffic management studies at UHW to identify traffic movements and profiles and has implemented infrastructure changes to reduce traffic congestion, improve Health and Safety and reduce vehicle emissions.

The UHB is also promoting and encouraging patients, visitors and staff to adopt where appropriate sustainable and active travel methods to attend UHB premises e.g. cycling and walking etc.

As UHW has significant volumes of pedestrians who need to traverse the site there is a need to develop a Pedestrian Access strategy. This need is also reinforced as there has been a pedestrian incident at UHW.

Capital Estates and Facilities engaged consultancy ARUP to progress a pedestrian access strategy focusing at UHW. This paper provides a progress update for the study and next steps and actions.

#### **BACKGROUND**

#### **Traffic and Transport Management**

UHW has observed significant increases in activity due to historic and current rationalization programs where services have transferred to this site but also associated with natural growth and changing models of Healthcare.

UHW has four vehicle entrances/exits and a range of pedestrian access points and is flanked by a range of busy road networks serving Cardiff city and surrounding districts.

The UHB's Transport and Travel Team have been developing a range of promotional and infrastructure measures to encourage patients, visitors and staff to consider alternative methods to travel to the UHB, to reduce traffic congestion, improve Health and Safety and curb vehicle emissions.

These actions and proposals are summarised below:

- Traffic Management infrastructure changes at UHW have resulted in reduced traffic volumes. Benefits include reduced traffic congestion and carbon emissions and Improved Health and Safety.
- A Park and Ride scheme based at the A48M Pentwyn junction has been implemented for patients, visitors and staff further reducing traffic volumes at UHW.
- A series of Traffic Roadshows and events promoting Sustainable Travel options including walking, cycling, park and ride, car sharing and public transport.
- A Sustainable Travel Bus Hub is being planned and developed for the UHW site
- An integrated UHB Travel Plan is being developed and an external consultant has been appointed to undertake and develop this strategy.

#### **Pedestrian Incident**

There has been an incident at UHW whereby a pedestrian had an incident involving a vehicle and the pedestrian suffered a broken leg. This has highlighted and prioritized the need for a formalised Pedestrian Access strategy for UHW to be developed and implemented.

#### **Pedestrian Access Strategy**

ARUP were appointed to undertake and develop a Pedestrian Access Strategy including additional advice and support for pedestrian safety in the tunneled areas at UHW.

The objectives of the study are to:

- Identify the current pedestrian access arrangements, suitability and areas of risk and opportunity.
- Develop proposals for the implementation of a Pedestrian Access strategy.
- Action plan and next steps

The development of the pedestrian access strategy includes the following stages:

#### Stage 1

- Site visits and investigations.
- Modelling of information.
- · Consultation with stakeholders.
- Interim report of findings.

#### Stage 2

- Development of pedestrian access options.
- Preferred options selected and outline designs developed.
- Development of supporting requirements including wayfinding and signage.
- A complimentary set of traffic management measures will support the pedestrian access proposals.
- Final presentation and report.

The timescale for the study was a completion date of May 2018, however there were performance and quality concerns with the works undertaken by ARUP. A series of meeting and discussions were held with ARUP who agreed to address the issues and complete the project to the satisfaction of the UHB.

#### **ASSESSMENT AND ASSURANCE**

#### **Progress Update**

The following activities have been completed:

- Site surveys, investigations and modeling of data and information
- Application and completion of WG Walking Route Audit Tool for UHW
- Collation of findings
- Stakeholder Engagement Workshop
- Development of Recommendations including costs and prioritization
- Preparation of interim reports and final draft report

The final draft report is being submitted during WC 24/9/18 for final review and will be followed by a final presentation of the findings.

Provided that the draft final report meets the expectations and standards expected, then the Pedestrian access strategy document will be distributed and an implementation action plan developed for approval in October/November 2018.

#### **Pedestrian Access Findings and Themes**

There are a range of pedestrian access findings and opportunities identified for improvement, including the following:

- Additional pedestrian crossing points required.
- Poor pedestrian continuity in certain areas and discontinuation of footways.
- Informal routes developed via pedestrians through grassed areas.
- Certain Pedestrian routes are not continuous and pedestrians have to negotiate stairs/ramps and some footways are narrow and have obstructions.
- Signage needs to be improved

Recommendations are being formulated to address the findings including a program of next steps. The action plan for implementation will be developed in October/November 2018.

#### ANNUAL FIRE SAFETY REPORT

**Executive Lead:** Director of Planning

**Author:** Senior Fire Safety Adviser 02920 742292

**Complying with Fire Safety:** This report underpins the Health Board's "Sustainability" and "Values" elements of the Health Board's Strategy.

Financial impact: The report is strategic with direct cost being identified as required

**Quality, Safety, Patient Experience impact:** The completion of all remedial actions detailed in the Enforcement Notices and Informal Notices as a result of Fire Service Audits will improve patient, visitor and staff fire safety. Fire risk within the UHB, further enforcements and potential prosecution for non compliance will also be reduced. The fire safety action plan will improve fire safety and reduce the fire risk.

Health and Care Standard Number: 2.1 CRAF Reference Number 6.4.5

Equality Impact Assessment Completed: Not Applicable

#### ASSURANCE AND RECOMMENDATIONS

**ASSURANCE** is provided by:

 That issue identified in the fire risk assessments and the audits carried out by the Fire Authority and NHS Wales Shared Services Partnership - Specialist Estates Services are being appropriately managed.

The Health and Safety Committee is asked:

 to CONSIDER the on-going work to meet the requirements of fire Regulatory Reform (Fire Safety) Order 2005

#### SITUATION

Fire Safety Management is a key statutory compliance priority for Cardiff and Vale University Health Board (UHB). Fire Safety management in Healthcare is a complex and challenging discipline as there are a number of risks which need to be identified, prioritised and mitigated.

The UHB approach to Fire Safety includes a number of key elements including:

- Fire Safety Policy and procedures
- Fire Safety Group and supporting/reporting sub groups
- Fire Safety Manager and Deputy Fire Safety Managers
- Fire Safety Advisors and Fire Wardens
- Maintenance of Estate and Fire Safety equipment and plant



- Capital Investment in Fire Safety precautions and systems
- Training of all Staff
- Liaison with South Wales Fire Service
- Providing advise on fire safety on new developments

This paper provides an update on the UHB's progress and action plans relating to fire issues and also lists the key priorities for 2017/18.

#### **BACKGROUND**

The UHB is committed to ensuring the protection from fire and explosion, so far as is reasonably practicable, of its patient's staff and visitors. The UHB has developed and implemented a Fire Safety Policy and Procedures to satisfy these requirements which have the following principle objectives:

- Minimise the incidents of fire and all unwarranted fire signals throughout all properties used by Cardiff & Vale University Health Board.
- Minimise the impact from fire on life, safety, delivery of service, the environment and property.

Due to the diverse range and quantity and complexity of buildings throughout the UHB Estate there will be bespoke challenges which need to be addressed.

The principle fire safety legislation applicable to all the Health Board's premises is the Regulatory Reform (Fire Safety) Order 2005 enforced by the Local Fire Authority. To be compliant with this legislation a Fire Risk Assessment must be completed for every building. Fire safety advisers are continually reviewing and updating the assessments and it is a mandatory requirement that an annual audit is completed.

The UHB has Fire advisors located across the major geographic sectors of the UHB supported by Fire Wardens and they also interface with the Fire Safety manager and Deputy Fire Safety manager.

South Wales Fire Service (SWFS) undertake regular audits of a representative sample of UHB departments and buildings and these visits will generally result in one of the following notices:

- INO1 or IN02 Informal Notice: Remedial actions will be noted during the SWFS audit and will need to be addressed. Within 12 months the Fire Service will re-visit the area to ensure all actions are complete. Failure to complete all the high risk actions will result in an Enforcement notice.
- 2) Enforcement Notice: Where remedial actions are noted during the visit which will result in the Fire risk exceeding a certain level, an Enforcement notice is served. This will require the UHB to complete the



remedial actions within a specified timescale otherwise further action will result.

#### **ASSESSMENT**

#### 1.0 FIRE RISK ASSESSMENTS

The principle fire safety legislation applicable to all the Health Board's premises is the Regulatory Reform (Fire Safety) Order 2005 enforced by the Local Fire Authority. To be compliant with this legislation a Fire Risk Assessment must be completed for every building and the Fire Safety Advisers are continually reviewing and updating the assessments. There are currently 442 risk assessment reports.

The findings of the risk assessments are divided into three areas of responsibility: Management, Estates and Compliance, each sector has a data base, from which, progress is monitored.

A meeting of the Deputy Fire Safety Managers is now held quarterly. Progress on remedial actions in both the fire risk assessments and the Fire Service Audits are monitored.

During the period, September 2017 and August 2018 a total of 572 managerial actions were identified, 85 of which were risk rated at 5 or below, 487 therefore were of higher risk. The 4 most common failings relate to training compliance, doors wedged open, storage in corridors, obstructions in fire routes and electrical appliance fire risks including portable equipment.

#### 2.0 ENFORCEMENT NOTICES

There was one Enforcement Notice in force for Hafan Y Coed, for failing to effectively control smoking on the premises. The Enforcement Notice was withdrawn on 4<sup>th</sup> October 2017. Since the notice was withdrawn we have recorded 9 fire incidents at Hafan Y Coed.

As we have received two Enforcement Notices previously the Health Board could be liable to prosecution as technically SWFS cannot give a further Enforcement Notice for the same issue.

#### 3.0 AUDITS

Regular fire audits are carried out by SWFS during the twelve month period the Fire Service has carried out 13 audits resulting in Informal Notices. The reports are sent to the local management and their Deputy Fire Safety Managers, Estates and Capital Planning to address the issues they are responsible for and are monitored at the Fire Safety meetings

#### 4.0 UNWANTED FIRE SIGNALS



The occurrence of an unwanted fire signal (UwFS) is detrimental to the operation of any healthcare establishment. Such instances lead to disruption of service and patient care, increased costs and unnecessary risk to those required to respond to the alarm raised. Whilst it is impossible to eliminate all UwFS these figures must be reduced.

The Welsh Government has tasked SWFS with reducing false alarms, in turn SWFS are concerned by the number of alarms we generate, in particular at UHW. They have already reduced the response to alarms between the hours of 08.00 and 18.00 from 3 appliances to a single pump for investigation purposes only, unless it can be confirmed there is a fire.

The UHB have been advised by SWFS they may not respond in future at all to alarm activation unless we confirm there is a fire.

The Fire Safety Advisers investigate every false alarm and do what they can to prevent the event being repeated. As 70% of the alarms are the result of human activity it is very difficult to prevent.

## Comparison of fire incidents and UwFS on a site-by-site basis Between 20/09/2017 and 20/09/2018 inclusive

#### 449 incidents found.

| Site   |   | UwFS |
|--|---|------|
| 15 - 17 Park Road, 15 - 17 Park Road                       | 0 | 3    |
| 34 Wordsworth Avenue, Roath                                | 0 | 1    |
| 5 - 11 Park Road, 5 - 11 Park Road                         | 0 | 2    |
| Amy Evans CMHT, Holton Road                                | 0 | 3    |
| Barry Hospital, Colcot Road                                | 0 | 5    |
| CRI - West Wing, Glossop Terrace/Road                      | 0 | 1    |
| Cardiff & Vale Therapy Centre, Splot Road                  | 0 | 1    |
| Cardiff Royal Infirmary, Newport Road                      | 0 | 14   |
| Dental Hospital (University Hospital of Wales), Heath Park | 1 | 8    |
| Global Link, Dunleavy Drive                                | 0 | 1    |
| Hafan Y Coed, Llandough Hospital                           |   | 27   |
| Lansdowne Hospital (Remainder), Sanatorium Road            | 0 | 2    |
| Llandough Hospital, Penlan Road                            | 2 | 67   |
| Riverside Health Centre, Wellington Street                 |   | 1    |
| Rookwood Hospital, Fairwater Road                          |   | 11   |
| St David's Hospital (Cardiff), Cowbridge Road East         |   | 5    |
| Unit B5, West Point Industrial Estate                      |   | 1    |
| University Hospital of Wales, Heath Park                   |   | 268  |
| Whitchurch Hospital, Park Road                             |   | 10   |
| Whitchurch Lodge, Park Road                                | 0 | 1    |

Cause of alarm signal



#### UwFS incidents between 20/09/2017 and 20/09/2018 inclusive All sites

| Item  | Value | %     |
|---|-------|-------|
| Accidental damage   | 44    | 10.2% |
| Alarm activated by patient or public                                | 29    | 6.7%  |
| Cooking fumes   | 19    | 4.4%  |
| Good intent   | 24    | 5.6%  |
| Insects   | 15    | 3.5%  |
| Malicious   | 10    | 2.3%  |
| Management procedures not complied with/building not used correctly | 14    | 3.2%  |
| Other environmental effect  | 92    | 21.3% |
| Smoking   | 15    | 3.5%  |
| Sprinkler alarm - water pressure                                    | 2     | 0.5%  |
| System fault/design   | 55    | 12.7% |
| System procedures not complied with                                 |       | 3.2%  |
| Unknown   | 99    | 22.9% |
| Grand total   | 432   | -     |

There have been 17 reportable fires in the last 12 months. The main issue has been in Mental Health accounting for 9 fires 8 of which related to smoking materials and their ignition source.

There has been a dramatic increase in fires resulting from discarded smoking materials and ignition sources for smoking in Hafan Y Coed. The increase is the result in the removal of the smoking shelters and the banning of smoking on the premises. The smoking ban and the resulting fires could result in the Health Board being the subject of further action including the potential of prosecution.

#### **5.0 FIRE TRAINING**

The fire training figures from last August have recorded consecutive increases until July where there has been a slight dip, due to the holiday period. Although the figures have improved we have not achieved the Health Board's target of 85% compliance.

Managers report the problem of releasing staff to complete the fire training is an ongoing problem.

| CLINICAL BOARD               | HEAD COUNT | PERCENTAGE |
|------------------------------|------------|------------|
| Children's & Women's         | 2085       | 73.86      |
| Capital Estates & Facilities | 1253       | 65.84      |
| CD & T                       | 2374       | 69.76      |
| Corporate                    | 786        | 73.28      |
| Dental                       | 568        | 82.22      |
| Medicine                     | 1799       | 67.48      |
| Mental Health                | 1422       | 65.40      |



| PCIC             | 909   | 68.98 |
|------------------|-------|-------|
| Special Services | 1817  | 63.29 |
| Surgical         | 1973  | 58.03 |
| Total            | 14986 | 67.60 |

The training figures above relate to a rolling 12 month period, the fire safety elearning package, classroom, locality based & Fire Warden training. All fire safety training records are recorded on the staff personal records Electronic Staff Records (ESR) database. LED collates all statistical information in relation to Fire Training and notifies the figures to this department. It can be seen that 67.60% of staff received fire training in the previous 12 month period ending 31st August 18.

In addition to the 10,130 staff trained in the 12 month period we have also provided training for approximately 1000 University and other organizations working on our sites.

Mandatory fire training sessions at UHW & UHL conducted by Fire Safety Advisors are organized by LED, with information in relation to venues, dates and times being available on the intranet.

The Health Board has recently purchased an electronic extinguisher training kit. The system has been used successfully on the fire wardens' course and we will be advertising extinguisher training for staff.

# **6.0 FIRE EVACAUTION EXERCISES**

Fire exercises have been carried out in the following locations:

- Ward B4 at UHW
- Special Care Baby Unit at UHW
- Alas Treforest
- Global Link x 2 (1 announced and 1 unannounced).

It is intended to carry out more practical fire evacuation exercises to test procedures. This type of event is very difficult to organize owing to staff shortages and suitable venues to hold the event. It is appreciated that patient care cannot be compromised to carry out this training and it will be implemented in a sensitive manner.

#### 7.0 VERTICAL FIRE EVACUATION

The provision of equipment for implementing vertical evacuation of patients in the event of a fire emergency have been introduced in ward areas where there is a possibility of vertical evacuation down stairs. Equipment is provided & will greatly reduce the manual handling risks associated with vertical evacuation, and facilitate a more effective and speedy evacuation procedure.

Continuation training on the evacuation equipment has not been carried out and staff are not confident in using this equipment. The lack of training could



cause a considerable delay if it was ever essential to evacuate vertically in the event of an emergency.

#### 8.0 COMPARTMENTATION

The fire strategy involves restricting a fire to a limited area by fire resisting construction so that patients can be safely moved horizontally to a safe location. Over a period of time the structural fire compartmentation has been compromised by passing cables, pipes and other services through fire compartment walls and ceilings and not carrying out the required fire stopping to these penetrations.

We have a rolling program of remedial work which is being carried out on a priority risk basis and have recently completed works in the Women's Hospital and work is now to commence in Barry Hospital.

Extensive issues with the compartmentation at St David's Hospital have finally be addressed with the associated costs borne by the PFI Company.

#### 9.0 FIRE POLICY AND PROCEDURES

The Cardiff & Vale Health Board Fire Safety Policy and Procedures have been updated and approved in July 2018 and are available to view on the health Boards Intranet.

#### 10.0 APPOINTMENT OF DEPUTY FIRE MANAGERS

Each directorate has now nominated a Deputy Fire Safety Manager to be responsible for fire safety in their directorate.

#### 11.0 ANNUAL FIRE AUDIT

The annual fire audit for the Welsh Government has been completed and submitted on the web based on-line reporting system administered by NHS Wales Shared Services Partnership - Specialist Estates Services.

#### 12.0 STORAGE IN CORRIDORS

Due to limitation on storage facilities the problem of storage in main corridors has increased and is a cause of concern this has been recorded in both the Health Boards Fire Risk Assessment and in SWFS Audits.

### 13.0 PROJECT REVIEW

During the last year the Fire Safety Advisers have completed technical reviews and reports for numerous major and minor projects undertaken in the Health Board. In this connection there are continuing developments for the MRI Unit, Obstetrics and major ward refurbishments at UHW and the Rookwood replacement at UHL.



### FIRE ENFORCEMENT AND MANAGEMENT COMPLIANCE REPORT

Name of Meeting: Health and Safety Committee Date of Meeting: 09/10/2018

**Executive Lead:** Director of Planning

**Author:** Head of Health and Safety – 02920 743751/Senior Fire Safety Adviser 02920 742292

**Complying for People, Keeping People Well:** This report underpins the Health Board's "Sustainability" and "Values" elements of the Health Board's Strategy.

Financial impact: The report is strategic with direct cost being identified as required

**Quality, Safety, Patient Experience impact:** The completion of all remedial actions detailed in the Enforcement Notices and Informal Notices as a result of Fire Service Audits will improve patient, visitor and staff fire safety. Fire risk within the UHB, further enforcements and potential prosecution for non compliance will also be reduced. The fire safety action plan will improve fire safety and reduce the fire risk.

Health and Care Standard Number: 2.1 CRAF Reference Number 6.4.5

**Equality Impact Assessment Completed:** Not Applicable

# ASSURANCE AND RECOMMENDATIONS

**ASSURANCE** is provided by:

 that identified fire enforcement compliance and safety are being appropriately managed.

The Health and Safety Committee is asked:

 to CONSIDER the on-going work to meet the requirements of fire enforcement compliance

#### **SITUATION**

The Health Board has a statutory obligation to protect persons from the risk of fire. The South Wales Fire Service (SWFS) monitors and enforces compliance to the Regulatory Reform (Fire Safety) Order 2005 (RRO).

Following the Fire Service audits they issue either an Enforcement Notice for serious breaches in the legislation or an IN02 Notice when they consider the Health Board have not fully complied with the RRO but the issues are not so serious to warrant enforcement.



#### **BACKGROUND**

The South Wales Fire Service undertakes a program of visits to mainly inpatient areas on Hospital Sites. The audit results in the Fire Service reporting to the Health Board on failure to comply with Regulatory Reform (Fire Safety) Order 2005 and may also result in Enforcement Actions.

This report provides the current status of the Enforcement Notices and IN02's in respect of progress.

#### **ASSESSMENT**

There are currently no Fire Enforcement Notices in force.

SWFS continue to carry out regular audits on our sites the following areas have been visited since the last report:

Wards B 4 and Brecknock House at the Heath, the ground and first floor of CRI and West 6, East 8 and the Rehabilitation Unit at Llandough.

There are 3 recurring items noted in the fire audits relate to fire compartmentation and fire dampers which do not comply with current standards.

We have planned program of fire compartmentation works, just completed, the Women's Hospital and work is to commence on Barry Hospital

The majority of our fire dampers do not comply with current standard. It has been agreed with the Fire Authority that we would have a phased program of replacements as we refurbish areas. In addition to the refurbishment scheme a Company has been contracted to identify and service all existing dampers.

The third issue of storage in corridors needs to be addressed by the Health Board as problem is increasing.

# **FIRE TRAINING FIGURES**

| CLINICAL BOARD               | HEAD COUNT | PERCENTAGE |
|------------------------------|------------|------------|
| Children's & Women's         | 2085       | 73.86      |
| Capital Estates & Facilities | 1253       | 65.84      |
| CD & T                       | 2374       | 69.76      |
| Corporate                    | 786        | 73.28      |
| Dental                       | 568        | 82.22      |
| Medicine                     | 1799       | 67.48      |
| Mental Health                | 1422       | 65.40      |
| PCIC                         | 909        | 68.98      |
| Special Services             | 1817       | 63.29      |
| Surgical                     | 1973       | 58.03      |
| Total                        | 14986      | 67.60      |



The training figures above relate to a rolling 12 month period, the fire safety elearning package, classroom, locality based & Fire Warden training. All fire safety training records are recorded on the staff personal records Electronic Staff Records (ESR) database. LED collates all statistical information in relation to Fire Training and notifies the figures to this department. It can be seen that 67.60% of staff received fire training in the previous 12 month period ending 31st August 18.

#### **ENFORCEMENT AGENCIES REPORT**

Name of Meeting: Health & Safety Committee Date of Meeting: 9th October 2018

Executive Lead: Senior Manager - UHL

**Author:** Head of Health and Safety 43751

**Caring for People, Keeping People Well:** This report underpins the Health Board's "Sustainability" and "Values" elements of the Health Board's Strategy

Financial impact: Potential fiscal costs relating to breaches of statutory obligation

**Quality, Safety, Patient Experience impact:** This report is fundamental to the safety and quality of both staff and patients.

Health and Care Standard Number 2.1

**CRAF Reference Number 8.1.4** 

**Equality and Health Impact Assessment Completed:** Not Applicable

#### ASSURANCE AND RECOMMENDATION

**ASSURANCE** is provided by:

 The continued investigation, actions and monitoring referred to within the report

The Health and Safety Committee is asked to:

- AGREE that appropriate actions are being pursued to address the issues raised
- **NOTE** the content of this report

# **SITUATION**

As appropriate the Health and Safety Committee is briefed about action taken in response to correspondence from the Health and Safety Executive (HSE)

During the period there was one additional issues raised by the Health and Safety Executive (HSE) relating to:-

a) Concerns raised following HSE Audit of the Public Health Laboratories at UHW & UHL

This report updates the Committee on progress for each event.

# **BACKGROUND**

If the HSE Inspector is of the opinion that a contravention of one or more statutory provisions has occurred they may issue Improvement Notices, Prohibition Notices or criminal proceedings.



The above may affect the Health Board's reputation and have significant financial implications.

#### ASSESSMENT

#### Road Traffic Accident at UHW

As previously reported an incident occurred when a Contractor's van was reversing out of the old Emergency Admissions Road and struck a member of staff walking to the Medical Physics building, fracturing her right elbow and nose.

The investigation report was submitted to the HSE. The HSE confirmed that the planned remedial actions were suitable and have closed their investigation. However they did consider the Health Board should review our pedestrian strategy for similar public/vehicle risks in other areas.

The remedial actions and the pedestrian safety strategy have progressed as reported by the Director of Capital, Estates and Facilities at the April Health and Safety Committee meeting and is on the agenda for this meeting.

# Contractor Fall

The HSE initiated an investigation following a fall from height of a contractor engaged to clean the windows on the Women's Unit on the 22<sup>nd</sup> September 2016. Regular update reports have been submitted to the Group on their correspondence.

Legal advice was sought and a formal submission made on the 14<sup>th</sup> February 2018. We are still awaiting the HSE to review and respond.

# Inspection of Public Health Laboratories at UHW & UHL

The HSE inspected the Public Health Laboratories (PHW) at both UHW and UHL at the beginning of May. The Health Board has a service agreement for the maintenance of the Laboratory and the pressure vessels (autoclaves).

The inspector had raised a number of concerns in relation to the lack of containment of the level 3 laboratory at UHL and lack of communication/cooperation between the Health Board and PHW and was minded to issue an **Improvement Notice** against both organisations.

The Health Board gave a commitment to put in place an improved communication plan with PHW which was formalised.

The HSE subsequently issued PHW with an Improvement Notice, but accepted that we had met its remit providing the agreed plan was implemented.

A meeting with Public Health and the Estates Department has taken place during the period.



# New Item - HSE concern over and an unreported RIDDOR

The HSE contacted the Health Board following direct contact made to them by an employee who had fallen on site enquiring why the event had not been reported under the RIDDOR regulations.

The Adviser explained the circumstances relating to both the event and the reasons as to why it was not reportable under the RIDDOR regulations. The HSE accepted the Health Board had acted correctly. **Item closed** 



# **HEALTH AND SAFETY PRIORITY IMPROVEMENT PLAN 2018/19**

Name of Meeting: Health & Safety Committee Date of Meeting: 09/10/2018

Executive Lead: Hospital Manager - UHL

Author: Head of Health and Safety 02920 743751

**Caring for People, Keeping People Well :** This report underpins the Health Board's "Sustainability" and "Values" elements of the Health Board's Strategy

Financial impact: The report is strategic with direct cost being identified as required

**Quality, Safety, Patient Experience impact:** The Priority Action Plan covers patient health and safety, with specific reference to the patient environment and falls.

Health and Care Standard Number 2.1

**CRAF Reference Number** 8.1.4,6.4.7,6.4.5,6.4.4

**Equality and Health Impact Assessment Completed:** Not Applicable

#### ASSURANCE AND RECOMMENDATION

# **REASONABLE ASSURANCE** is provided by:

• Demonstrating progress against each strategic area and highlighting milestone and further actions required within set timescales.

#### RECOMMENDATION

The Health and Safety Committee is asked to:

• **CONSIDER** the on-going work to meet the requirements of the Priority Improvement Plan

#### **SITUATION**

The Health Board has initiated a Health and Safety Priority (Improvement) Plan to monitor its progress on key health and safety strategic areas. This plan has been reviewed during the period to reflect planned changes to the Corporate Framework and builds upon the previously considered 2017/18 plan. The revision includes a review of the title considering that a Priority Improvement Plan is more relevant than a simple Action Plan.

The Priority Improvement Plan is the Health Board's strategic approach to tackling significant health and safety risks and has proved successful at reducing risks and progressing on the basis of real risks and practical solutions. This can be demonstrated by the status of each milestone and the number of completed action areas (green) shown with the assessment paragraph and the Annual Report.



#### **BACKGROUND**

The Health and Safety Department has been working to integrate the plan with the Corporate Risk Assurance Framework ensuring that the risks identified within the Priority Improvement Plan are being appropriately addressed and monitored such that strategically health and safety is progressing.

The Priority Improvement Plan will continue to be monitored at each of the Operational Health and Safety Group meetings and progress reported at each Health and Safety Committee meeting. It is also considered that each Clinical Board will in turn produced its own Priority Improvement Plan based on the eight strategic areas.

The report has been reviewed to reflect the finding of the 2017/18 Annual Health and Safety Report, consistent with the commitment given at the July Meeting.

The Plan has been amended to reflect the status of milestones within each of the core strategic areas which is evaluated in addition to the status of each of the identified actions. However the plan continues with the eight strategic areas.

The prioritised approach continues to identify the eight strategic areas, these being:

- (1) Structural and Health and Safety Management
- (2) Violence and Aggression Management
- (3) Manual Handling
- (4) Health Issues
- (5) Environment Safety and Health and Safety Patient Issues
- (6) Fire Safety Management
- (7) Health and Safety Estates Management
- (8) Sharps Safety

#### **ASSESSMENT**

|  | Total no of<br>Milestones | Gree<br>n | Amber | Red | Total<br>Actions | Gree<br>n | Amb<br>er | Red | Overall<br>Strategy<br>Status |
|--|---------------------------|-----------|-------|-----|------------------|-----------|-----------|-----|-------------------------------|
| Health and Safety Policy                     | 8                         | 0         | 6     | 2   | 16               | 2         | 9         | 5   | Reasonable                    |
| Management and Organisational<br>Arrangement |                           |           |       |     |                  |           |           |     | assurance                     |
| Violence and Aggression (inc                 | 3                         | 2         | 1     | 0   | 10               | 6         | 3         | 1   | Substantial                   |
| Lone worker)                                 |                           |           |       |     |                  |           |           |     | assurance                     |
| Manual Handling                              | 9                         | 2         | 4     | 3   | 12               | 3         | 6         | 3   | Reasonable                    |
|  |                           |           |       |     |                  |           |           |     | assurance                     |
| Health Issues                                | 8                         | 1         | 5     | 2   | 16               | 2         | 9         | 5   | Reasonable                    |
|  |                           |           |       |     |                  |           |           |     | assurance                     |
| Patient and Environment Health               | 8                         | 0         | 5     | 3   | 15               | 5         | 5         | 5   | Limited                       |
| and Safety                                   |                           |           |       |     |                  |           |           |     | assurance                     |
| Fire Safety Management                       | 6                         | 1         | 3     | 2   | 9                | 1         | 6         | 2   | Reasonable                    |
|  |                           |           |       |     |                  |           |           |     | assurance                     |
| Estate Health and Safety                     | 9                         | 2         | 6     | 1   | 17               | 9         | 6         | 2   | Reasonable                    |
| Management                                   |                           |           |       |     |                  |           |           |     | assurance                     |
| Sharp Safety                                 | 1                         | 0         | 1     | 0   | 1                | 0         | 1         | 0   | Reasonable                    |
|  |                           |           |       |     |                  |           |           |     | assurance                     |
| Total  | 52                        | 8         | 31    | 13  | 96               | 28        | 45        | 23  |                               |

As can be seen the Plan has been reviewed following the Annual Report, as a result there is a larger quantity of Red and Amber areas for Improvement.



The plan identifies 52 milestones within the 8 strategic areas and 92 actions for improvement.

These will be progressed in conjunction with the reviewed Corporate Risk Assessment Framework, which plans to more easily demonstrate the level of progress made.

Appendix 1 contains details of each of the Identified requirements.

The most significant changes include plans to enhance progress in 4 keys areas and the facilitate this the Health and Safety Department allocated an adviser to co-ordinate progress .These being

1 Health Aspects – Co-ordinator Adviser R Daniel

Stress Reactive and Pro-active approaches

Hazardous Substances assessment & Controls

Muscular Skeletal Disorders

Display Screen Equipment

Health Environmental effects (Space, Lighting, Welfare etc)

Hand Arm Vibration

Menopausal Effects

2 Risk Assessment and Control improvement Co-ordinator Adviser R Sykes

Management of Assessment processes

Monitoring Control measures implementation

Working within the CRAF and E Datix

Support mechanisms for manager.

3 H&S Competence Co-ordinator Adviser J Davies

Effective H&S Training whilst minimizing staff disruption

Managers H&S Training

Validating effectiveness

Post Training support inc of Handbook

Monitoring compliance

Best means of Communication

4 Compliance & Priority Improvements - Co-ordinator Adviser C Murch

Maintaining a H&S legislation register

Gap Analysis of any compliance shortfall

Review of approaches in similar organizations

Review of Priority Improvement plan for greater assurance of subjectivity

Monitoring progress at local level

The above will require co-operation from specialists, from other departments and Staff Group within the Health Board and outside groups; if it is to be successful. The Co-coordinators will need to work with these specialists to maximize the benefit.



# 1. Health & Safety Management

| CRAF | REF | Area of Improvement           | Milestone   | M/stone<br>Status | Actions Requirement  | Progress/Assurance   | Action<br>Status | Lead   | Date<br>Due |
|------|-----|-------------------------------|---|-------------------|--|--|------------------|--|-------------|
|      | 1.1 | Health and<br>Safety Policies | Comprehensive range of<br>H&S Policies covering all<br>legislative requirements | Amber             | Gap analysis of policies by reviewing policies and procedures of other health boards   | Project lead identified within the H&S team, to complete analysis.   | Amber            | Head of Health<br>and Safety                             | Apr 19      |
|      |     |                               |   |                   | Develop register of safety legislation to provide gap analysis and ensure any changes or new legislation incorporated into policies and procedures | Register of legislation utilised, Project lead reviewing findings using Barbour information system ensure any changes or new legislation incorporated into policies and procedures | Amber            | Head of Health<br>and Safety                             | Apr 19      |
|      |     |                               | H&S Policies are appropriately reviewed and communicated to all relevant staff  | Amber             | Ensure link to all current H&S policies & procedures of H&S web page.  | Departmental review of H&S polices undertaken, Reviewed at each H&S Committee and approved policies add to web   | Green            | Director of<br>Governance                                |             |
|      |     |                               |   |                   | Status of related H&S Policies approved by other committee requires progress through relevant committees   | Those policies outside of review period identified   | Amber            | Director of<br>Governance                                | Jan 19      |
|      | 1.2 | Risk<br>Assessments           | H&S Risk Assessments are included with CRAF register                            | Amber             | Implement new CRAF format  | CRAF Pilot project of Dental & capital planning & estates progressed. rollout of revised risk register approach being progressed.  | Amber            | Director of<br>Governance/H<br>ead of Risk<br>Governance | Apr 19      |
|      |     |                               |   |                   | Review H&S items on clinical /<br>service boards risk register and<br>ensure high risk H&S items included<br>on priority action plan               | Being progressed jointly with above  | Amber            | Head of Health<br>and Safety                             | Apr 19      |
|      |     |                               | Managers maintain a<br>suitable and sufficient Risk<br>Assessments              | Red               | Utilise E Datix System to monitor progress of controls identified within Risk assessments  | Plans to develop E Datix agreed  | Red              | Director of<br>Governance/H<br>ead of Risk<br>Governance | Apr 19      |
|      |     |                               |   |                   | Identify some common high risk activities and produce some generic risk assessment pro-forma for local use   | Project co-ordinator identified with H&S to progress risk assessment status and control measures for H&S issues.   | Amber            | Head of Health<br>and Safety                             | Jun 19      |
|      | 1.3 | Managers Safety<br>Course     | Managers competency in their H&S role is enhanced                               | Red               | Allocate H&S resource to develop training package  | Role identified in new appointed H&S Adviser. Course being devised.  | Amber            | Head of Health and Safety                                | Jan 19      |
|      |     |                               |   |                   | Offering of course to all mangers  | As above   | Red              | Head of Health<br>and Safety                             | Jan 19      |
|      |     |                               |   |                   | Accompanying training materials to support course and attendees in their role.   | As above   | Red              | Head of Health<br>and Safety                             | Jan 19      |

|     |   |   |       | Monitoring and support of H&S management improvements post course.  | As above  | Red   | Head of Health<br>and Safety | Jan<br>19 |
|-----|---|---|-------|---|---|-------|------------------------------|-----------|
| 1.4 | Mandatory<br>Training<br>Compliance                           | Review of mandatory training to maximise effectiveness  | Amber | Review of mandatory training to maximise effectiveness through appropriate frequency review and assessment of training needs. | Paper submitted to the H&S<br>Committee, further progressed with<br>training plans during period.                   | Amber | Director of<br>WOD           | Jan 19    |
|     |   | Mandatory training<br>compliance - Health Board<br>85% target                                   |       | Monitoring of mandatory training compliance - Health Board 85% target   | Annual report showed success improvement in mandatory training compliance. Corresponding to the above.              | Amber | Director of<br>WOD           | Apr 19    |
| 1.5 | Health and<br>Safety meetings<br>management<br>structure met. | All Service and Clinical Boards have established H&S meetings that meet at least 4 times a year | Amber | Annual report identified shortfall within some Clinical Boards  | Shortfall have now been rectified including Medline establishing a Group and will be monitored at Operational Group | Green | All                          | Oct 18    |
|     |   |   |       | Establish H&S Group for corporate functions   | Role identified within the newly appointed H&S Adviser to co-ordinate suitable chair required.                      | Red   | Director of<br>Governance    | Jan 19    |

# 2. Violence & Aggression

| CRAF | REF | Area of Improvement   | Milestone  | M/Stone<br>Status | Actions Requirement  | Progress/Assurance   | Status | Lead                                      | Date<br>Due |
|------|-----|---|--|-------------------|--|--|--------|---|-------------|
|      | 2.1 | Working within<br>the scope of the<br>Memorandum of<br>Understanding<br>for V&A | Review of the MOU to meet<br>service needs and support<br>guidance based off NHS<br>Chief Executive's launch<br>together with police and the<br>prosecution Service. | Green             | Review current practise against revised approach   | Health Board taking lead with partnerships, new document being appropriately progressed following Cardiff and Vale practice. Launch planned November 18. | Green  | Senior<br>Manager<br>Health and<br>Safety | Nov 18      |
|      |     |   |  |                   | Monitor CPS and Police outcomes for comparison of criminal sanctions, community resolutions and police actions.                    | Annual report identified suitable sub divisions, national group progressing comparative standards across Health Boards.                                  | Green  | Senior<br>Manager<br>Health and<br>Safety | Apr 19      |
|      |     |   |  |                   | Pursue non criminal sanctions and monitor, including hazard warning markers, victim interviews and perpetrator internal sanctions. | Personal Safety section reviewing its monitoring to demonstrate efforts made within non criminal sanctions.  | Amber  | Head of Health<br>and Safety              | Jan 19      |
|      | 2.2 | Lone Worker<br>Devices  | Ensure those at risk within the community have systems in place for device or suitable assessment  | Green             | Monitor of consistent use, demonstrating effective management of device allocation.  | Regular reports submitted to H&S Committee.  | Green  | Head of Health<br>and Safety              | Oct 18      |
|      |     |   |  |                   | Review of contract due in 2019 to reflect current demands  | Meeting with Procurement to establish spec in readiness for contract renewal in April 19   | Green  | Head of<br>Procurement                    | Apr 19      |

|     |                         |  |       | Local Management to establish appropriate risk assessment for justification.                       | Local Management approaching for additional devices are being supported by Advisory team and advice that items can be progressed by local funding.                            | Green | Head of Health<br>and Safety | Oct 18 |
|-----|-------------------------|--|-------|--|---|-------|------------------------------|--------|
|     |                         |  |       | Current devices with battery fault to<br>be resolved by both identification and<br>remedial action | Three devices of the 650 in operation found to have faulty batteries associated with their age. Investigation initiated. Replacement of whole batch being agreed by supplier. | Amber | Head of Health<br>and Safety | Jan 18 |
| 2.3 | V&A response competence | Ensure sufficient trained staff to respond to V&A events | Amber | Review of training to ensure sufficient trained staff to respond.                                  | Internal review with specialist trainers of V&A to ensure response and capabilities. Annual report identified low level of compliance.  | Red   | All                          | Apr 19 |
|     |                         |  |       | Mechanism to monitor training against TNA  | H&S department advising Clinical Boards of compliance status  | Green | Head of Health and Safety    | Apr 19 |
|     |                         |  |       | Monitoring and support to local areas to give assurance effectiveness of training.                 | Clinical Board meetings to include training status.   | Amber | Head of Health<br>and Safety | Apr 19 |

# 3. Manual Handling

| CRAF | REF | Area of Improvement  | Milestone  | M/Stone<br>Status | Actions Requirement  | Progress/Assurance   | Status | Lead   | Date<br>Due |
|------|-----|--|--|-------------------|--|--|--------|--|-------------|
|      | 3.1 | Working to Revised All Wales NHS Manual Handling Passport and Information Scheme | Implementation of the<br>Revised All Wales NHS<br>Manual Handling Passport<br>and Information Scheme | Amber             | Review of MH passport delivery to meet Agored Cymru standards.         | Action plan initiated to meet required standards by December. Progress being monitored by LED, Agored Cymru and H&S. | Amber  | Head of Health<br>and<br>Safety/Head of<br>LED | Dec 18      |
|      |     |  | Ensure Manual handling training is based on need by risk assessment.                                 | Amber             | Review training against TNA  | Clinical Board meetings to include training status.  | Amber  | Head of Health<br>and Safety                   | Apr 19      |
|      |     |  |  |                   | Monitor compliance against TNA requirements.                           | H&S department advising Clinical Boards of compliance status   | Green  | Head of Health and Safety                      | Apr 19      |
|      | 3.2 | Pro-Act Audit  | Audit compliance of Hoisting and hygiene equipment against patient requirements.                     | Green             | Re Audit Pro –act during winter demands                                | Re audit progressed and agreed with proact to commence in November 18, with report coming to January Committee.      | Green  | Head of Health<br>and Safety                   | Jan 19      |
|      |     |  |  |                   | Review of audit findings action shortfalls.                            | As above   | Amber  | Head of Health<br>and Safety                   | Jan 19      |
|      |     |  |  |                   | Review of slings against suitability of<br>current slings used         | Within Proact audit.   | Amber  | Head of Health and Safety                      | Jan 19      |
|      | 3.3 | Bariatric patient compliance   | Assessment of bariatric patient compliance against   | Amber             | Undertake an Assessment of bariatric patient compliance against Manual | Manual handling Adviser working with medicine Clinical Board to assess best  | Amber  | Head of Health and Safety                      | Jan 19      |

|     |                                   | Manual handling aspects.   |       | handling aspects.  | practice including in proact audit.  |       |                                     |        |
|-----|-----------------------------------|--|-------|--|--|-------|-------------------------------------|--------|
| 3.4 | LOLER                             | Meet LOLER inspection requirements                                       | Green | Audit of mechanisms to meet LOLER inspection requirements Previous reports identified shortfall in LOLER inspection regime,          | Action taken by Director of Planning to rectify LOLER inspection programme. All equipment re examined.                               | Green | Director of<br>Planning             | Oct 18 |
| 3.5 | Management of the Hoverjacks      | Suitable quantities of equipment to respond to fallen patients needs     | Red   | Validation of Suitable of Hoover jacks quantities to respond to fallen patients needs  | Project group being initiated by Ast Dir of Nursing to review usage and management of hoverjacks.                                    | Red   | Assistant<br>Director of<br>Nursing | Jan19  |
|     |                                   | Hoverjacks considered and maintained as a lifting compliance under LOLER |       | Hoverjacks considered and<br>maintained as a lifting compliance<br>under LOLER   | As above   | Red   | Assistant<br>Director of<br>Nursing | Jan 19 |
|     |                                   | Ownership of existing stock is established.                              |       | Ownership of existing stock is established.  | As above   | Red   | Assistant<br>Director of<br>Nursing | Jan 19 |
| 3.6 | Suitable<br>Glide/Slide<br>Sheets | Enhanced stock of material glide sheets to replace wear and tear.        | Amber | Savings made from non use of paper glide sheets are converted into enhanced stock of material glide sheets to replace wear and tear. | A paper went to the Operational Health and Safety Group in September2017 recommending the central purchase of large reusable sheets. | Amber | Head of procurement                 | Apr 19 |

# 4. Health Issues

| CRAF | REF | Area of Improvement                                | Milestone  | M/Stone<br>Status | Actions Requirement   | Progress/Assurance  | Status | Lead                             | Date<br>Due |
|------|-----|--|--|-------------------|---|---|--------|----------------------------------|-------------|
|      | 4.1 | Review of Health compliance                        | Review of all Health related risks to ensure appropriate controls are in place | Red               | Initiate a review of all Health related risks to ensure appropriate controls are in place | H&S Adviser co-ordinating a review to reflect concerns raised about all health initiatives.                     | Amber  | Head of Health<br>and Safety     | Jul 19      |
|      |     |  |  |                   | Identify status of Stress, MSD ,DSE,<br>Workplace Environmental ,<br>Menopausal Effects   | Working group being progressed  | RED    | Head of Health<br>and Safety     | Jul 19      |
|      | 4.2 | Control of<br>Substances<br>Hazardous to<br>Health | Suitable and Sufficient Risk<br>Assessments in Place                           | Amber             | All areas has designated COSHH coordinators   | Shortfall status tabled at each Clinical Board H&S Group for resolution   | Amber  | Chair of<br>Operational<br>Group | Apr 19      |
|      |     |  |  |                   | Risk Assessment are valid   | As above  | Amber  | Chair of<br>Operational<br>Group | Apr 19      |
|      |     |  |  |                   | Monitoring that ensures high risk areas have complete compliance.                         | Review of Risk Assessments to establish high risk substance activities are ongoing, with enhanced descriptions. | Amber  | Head of Health<br>and Safety     | Apr 19      |
|      |     |  | Identified Control Measures are implemented                                    | Amber             | Mechanism for minimising the effects of hazardous substances.                             | As above  | Amber  | Head of Health<br>and Safety     | Apr 19      |
|      |     |  |  |                   | Safe use of peracetic acid in   | H&S Adviser working with Clinical Board to establish best practice  | Green  | Head of Health and Safety        | Oct 19      |

|     |  |  |       | sterilisation of medical instruments  |  |       |  |        |
|-----|--|--|-------|---|--|-------|--|--------|
| 4.3 | Work Place<br>stressors                | The Health Board to have in place suitable response mechanism to staff experiencing stress and demands.            | Amber | Review Policy and Access to<br>Wellbeing service Policy out of<br>Review period                                 | Health Board has a wellbeing service and Occupational Health and is subject of a review of its policy and report to this committee.  | Amber | Director of<br>HR/Head of<br>Occupational<br>Health                | Jan 19 |
|     |  | The HB has proactive approaches to identify areas of hotspot and diminish stressors prior to the acute event.      | Red   | proactive approaches to identify areas of hotspot and diminish stressors prior to the acute event initiated     | Wellbeing working group has ceased, H&S working towards identifying criteria with specialist partners on mechanism for identifying potential events.                       | Red   | Head of<br>Occupational<br>Health /Head<br>of Health and<br>Safety | Jan 19 |
|     |  |  |       | Specialised group to monitor and develop proactive actions  | As Above   | Red   | Head of<br>Occupational<br>Health /Head<br>of Health and<br>Safety | Jan 19 |
| 4.4 | Hand arm<br>vibration                  | Activities which use devices at risk of hand arm vibration. are assessed   | Amber | Review of activities which use devices at risk of hand arm vibration  | HAV identified within Dental and<br>Estates Areas. Full survey initiated in<br>Dental , Identification mechanisms<br>developed in Estates ,Other areas to be<br>progressed | Amber | Head of Health<br>and Safety                                       | Apr 19 |
|     |  |  |       | Assessment of those areas requiring direct monitoring.  | As Above   | Red   | Head of Health and Safety  | Jan 19 |
|     |  |  |       | Complete monitoring to these areas.   | As above   | Red   | Head of Health<br>and Safety                                       | Apr 19 |
| 4.5 | DSEAR<br>compliance to<br>regulations. | DSEAR compliance to regulations requires area of potential explosives to be assessed and control measures in place | Amber | Assessment of DSEAR requirements against simple demand areas through localised assessments and remedial actions | Risk Assessment approach adopted based on industry standard  | Amber | Head of Health<br>and Safety                                       | Apr 19 |
|     |  | ·  |       | Identification and full DSEAR assessment for complex areas  | As above   | Amber | CB Leads   | Apr 19 |
| 4.6 | Muscular<br>Skeletal Risks             | Meet DSE Requirements  | Green | Maintain assessment of display screen equipment database and complete assessment for those defined users.       | Revised E-Data Based implemented   | Green | Head of Health<br>and Safety                                       | Oct 18 |

5. Environment Safety and Health and Safety Patient Issues

|      |     |                                   | , ,   |                   |  |   |        |                                 |             |
|------|-----|-----------------------------------|---|-------------------|--|---|--------|---------------------------------|-------------|
| CRAF | REF | Area of Improvement               | Milestone   | M/Stone<br>Status | Actions Requirement  | Progress/Assurance  | Status | Lead                            | Date<br>Due |
|      | 5.1 | Ligature risk in<br>Mental Health | Complete comprehensive ligature assessment for areas where patients are at risk of self harm. | Amber             | Complete audit and supported installation within Mental Health | Adviser completed audit and supported installation within Mental Health | Green  | Head of Health<br>and<br>Safety | Oct 18      |

|     |                                       |   |       | Implement findings to minimise self  | Meeting established with H&S &   | Amber | Mental Health                 | 1 40             |
|-----|---------------------------------------|---|-------|--|--|-------|-------------------------------|------------------|
| 5.2 | Mental Health<br>Smoking<br>Cessation | Implementation of an absolute smoking cessation approach with mental health establishment.                | Amber | harm risk. Smoking cessation implemented   | Estates to verify status of remedial work  Smoking cessation implemented however increased report of Fire and Violence | Green | Lead<br>Mental Health<br>Lead | Jan 19<br>Jan 19 |
|     |                                       |   |       | Review of increased reports of Fire and Violence   |  | Amber | Mental Health<br>Lead         | Jan 19           |
|     |                                       | Suitable support mechanisms for patients and access to safe electronic smoking and other devices.         | RED   | Project plan required non charging E<br>Cigarettes<br>E Cigarette Chargers if used must in<br>suitable flame proof area ,          | Fire officer report that E cigarettes chargers are being permitted against national advice                             | RED   | Mental Health<br>Lead         | Jan 19           |
|     |                                       |   |       | Monitor smoking cessation compliance and report on enhanced staff risk related to fire and violence                                | Reports of increased lightering be smuggled in and increased violence related to control                               | RED   | Mental Health<br>Lead         | Jan 19           |
| 5.3 | Window<br>Closures                    | All windows at a height which may be a self harm or fall risk is fitted with suitable window restrictors. | Amber | Survey of window undertaken and restrictors fitted.  | Survey of window undertaken and restrictors fitted.  | Green | Dir of planning               | Oct 18           |
|     |                                       |   |       | Anti tamper devices fitted to all restrictors  | Review of restrictor in self harm areas to fit anti tamper screws  | Red   | Dir of planning               | Apr 19           |
| 5.4 | Local control of<br>Water Safety      | Low use water outlets are flushed at agreed intervals.  | Red   | Audit and monitoring of flushing mechanisms  | . Complete audit tool and improve attendance at Water Safety Group   | RED   | Local HB<br>Leads             | Jan 19           |
| 5.5 | Management of Bariatric Patients      | Suitable mechanism in place to care with dignity and without enhanced risk to staff very heavy patients.  | Amber | Assessment of patient need   | Assessment of patient need undertaken further work required to diminish fire, staff and dignity issues                 | Amber | Ast Dir<br>Nursing            |                  |
|     |                                       | ,, ,  |       | Specialised beds, hoisting and other support equipment are available as needed.  | Bariatric care package in place with access to a range of equipment  | Green | Ast Dir of<br>Nursing         | Oct 18           |
|     |                                       |   |       | Mechanisms of implementing care with dignity for bariatric patients that go beyond our standard profile.                           | Project to improve care being progressed between Manual Handling & Medicine  | Amber | Ast Dir<br>Nursing            | Apr 19           |
| 5.6 | Record Storage                        | There is agreed policy for retaining paper records  | Amber | Progress Policy  | The organisation has the requirement to safely store its mandated records for the agreed periods. Policy approved      | Green | Dir of<br>Governance          | Oct 18           |
|     |                                       |   |       | There are suitable controls implemented within record storage areas to ensure that manual handling and fire risk are not breached. | Work undertaken to improve condition of storage in short term  | Amber | Head of<br>Medical<br>Records | Apr 19           |
|     |                                       | Progress an enhanced programme to electronically store, where possible                                    | Red   | Progress an enhanced programme to electronically store, where possible medical records.  | Project under review   | Red   | Head of<br>Medical<br>Records | Apr 19           |

|  |  | medical records. |  |  |  |  |  |  |
|--|--|------------------|--|--|--|--|--|--|
|--|--|------------------|--|--|--|--|--|--|

# 6. Fire Safety Management

| CRAF | REF | Area of Improvement                       | Milestone   | M/Stone<br>Status | Actions Requirement  | Progress/Assurance  | Status | Lead                                     | Date<br>Due |
|------|-----|---|---|-------------------|--|---|--------|--|-------------|
|      | 6.1 | Fire<br>Compartmentat<br>ion              | Review and maintain compartmentation system.  | Amber             | Implement a prioritised programme for reviewing and maintain its compartmentation system   | Priority plan being progressed  | Amber  | Dir of<br>Planning                       | Jul 19      |
|      | 6.2 | Unwanted<br>False Signals<br>(UFS)        | UFS's are minimised, investigated and monitored   | Amber             | Work Jointly with SWFRS and<br>Specialist Services to reduce UFS   | Joint working group   | Amber  | Dir of<br>Planning                       | Apr 19      |
|      |     |   |   |                   | Those UFS associated with aged automatic alarm systems are progressed through a prioritised approach.  | Enhanced programme of replacement agreed  | Amber  | Dir of<br>Planning                       | Apr 19      |
|      |     |   |   |                   | UFS associated with inappropriate contractor work is diminished through enhanced through the job allocation form.  | Fire Adviser working with Estates to enhance dust and hot work controls   | Amber  | Dir of<br>Planning                       | Apr 19      |
|      |     |   |   |                   | Mechanism to notify the fire service to stand down if known false alarm.   | Fire Service progressing direct line number for speedier contact Training includes message relating to informing switchboard  | Amber  | Dir of<br>Planning                       | Apr 19      |
|      | 6.3 | Fire Incidents<br>within Mental<br>Health | Fire incidents in Mental health associated with the smoking cessation campaign is minimised through effective control | Red               | Fire incidents in Mental health associated with the smoking cessation campaign is minimised through effective control through a) removal of ignition sources b) meeting health care guidance on use of charging devices and c) local monitoring of internal areas. | Recent reports raised concern<br>about increase fires in Mental<br>Health and the effectiveness of<br>ignition source control. Mental<br>Health Lead progressing concerns | Red    | HOD Mental<br>Health /Dir of<br>planning | Jan 19      |
|      | 6.4 | Evacuation<br>Mat/Chairs<br>Training      | Establish mechanisms for training and refresher training in the use of evac chars and mats.                           | Red               |  | Cascade Training given several years ago . further demand identified  | Red    | Sen Fire<br>Adviser /<br>FSM             | Apr 19      |
|      | 6.5 | Evacuation                                | .Enhanced commitment to   | Amber             | Fire Group to devise an agreed programme of evac drills and  |   | Amber  | Dir of<br>planning                       | Jan 19      |

|     | Fire drills                          | evacuation drills  |       | local areas to co-operate in |                      |       |                    |        |
|-----|--------------------------------------|--|-------|------------------------------|----------------------|-------|--------------------|--------|
|     |                                      |  |       | participation.               |                      |       |                    |        |
| 6.5 | Fire Audit -<br>Annual<br>Submission | Annual submission of Fiore audit is submitted within a timely manner | Green | Submit Annual Report         | 2018 audit submitted | Green | Dir of<br>planning | Oct 18 |

7.1 Health and Safety Estates Management.

| ODAE |     |                            | d Safety Estates Managemo  |                   |   |   |        |                            |             |
|------|-----|----------------------------|--|-------------------|---|---|--------|----------------------------|-------------|
| CRAF | REF | Area of Improvement        | Milestone  | M/Stone<br>Status | Actions Requirement   | Progress/Assurance  | Status | Lead                       | Date<br>Due |
|      | 7.1 | Water<br>Safety/Legionella | Water Safety Plan Implemented with increase assurance of compliance against flushing need                                      | Amber             | Legionella Survey and Risk Assessment audit package under development for completion by all area managers identifying all outlets and usage or flushing regime. | Package developed on MICAD System for dissemination to local areas  | Green  | Dir of Planning            | Oct 18      |
|      |     |                            |  |                   | Water Safety Group has effective representation from all related areas  | Current CB representation poor  | Red    | CB Leads                   | Jan 19      |
|      |     |                            |  |                   | Compliance against water safety plan and policy is reported to the H&S Committee.   | Included within work programme  | Green  | Dir of Public<br>Health    | Oct 18      |
|      | 7.2 | Contractor<br>Control      | Contractor control within remit of <b>estates</b> has effective mechanisms for monitoring and reacting to safety breaches.     | Amber             | Reported at operational group   | Reported at operational group   | Green  | Dir of Planning            | Oct 18      |
|      |     |                            | Permit system in place for contractor work of specified high risk areas.   |                   |   | Enhanced Permit system under development  | Amber  | Dir of Planning            | Jan 19      |
|      |     |                            | Contractor control within remit of <b>non estates</b> has effective mechanisms for monitoring and reacting to safety breaches. | Amber             | Enhance non estates to same standard as Estates Contractor control  | Adviser appointed to progress same standard of work , He has actively progress backlog since appointment  | Amber  | Head of Health<br>& Safety | Jan 19      |
|      | 7.3 | Asbestos                   | Asbestos database to ensure that Asbestos register has evaluated asbestos status for all areas.                                | Green             | Review of asbestos database to ensure that Asbestos register has evaluated asbestos status for all areas  | External review undertaken  | Green  | Dir of Planning            | Oct 18      |
|      |     |                            |  |                   | Effective asbestos management for all intrusive work within asbestos identified areas   | As above  | Green  | Dir of Planning            | Oct 18      |
|      |     |                            |  |                   | Action plan for resolving those areas not surveyed as part of the asbestos register.  | Report 94 of the 8000+ areas surveyed<br>Work on non surveyed areas halted<br>until resurvey undertaken, report to<br>progress "Black Areas" being prepared | Amber  | Dir of Planning            | Apr 19      |

| 7.4 | Back log<br>maintenance                   | Backlog maintenance to evaluate those which potentially effects their safety compliance.                                | RED   | Review of backlog maintenance to evaluate those which potentially effects their safety compliance with an increasing burden of ageing physical infrastructure, bringing increased maintenance costs and increased refurbishment costs. |  | Red   | Dir of Planning                     | Apr 19 |
|-----|---|---|-------|--|--|-------|-------------------------------------|--------|
| 7.5 | Pedestrian and<br>Tunnel Safety           | Enhanced pedestrian and tunnel safety.  | Amber | Undertake complete survey and<br>specialist advice on enhancing<br>pedestrian and tunnel safety.   | Survey undertaken                          | Green | Dir of Planning                     | Apr 19 |
|     |   |   |       | Implement phased approach to zoning tunnel areas and minimising usage.   | Plans being progressed                     | Amber | Dir of Planning                     | Apr 19 |
|     |   |   |       | Implement pedestrian safety within identified key high risk areas.   | Within cost restriction being progressed   | Amber | Dir of Planning                     | Apr 19 |
| 7.6 | Estates compliance to LOLER requirements. | Estates compliance to LOLER requirements are maintained for lifting equipment.  | Amber | Planned Transfer of LOLER responsibilities to Clinical Engineering.  | Agreement for transfer in April progressed | Green | Dir of<br>Planning/Dir<br>Therapies | Apr 19 |
|     |   |   |       | Comprehensive maintenance and inspection schedule maintained.  | Link to above transfer                     | Amber | Dir of<br>Planning/Dir<br>Therapies | Apr 19 |
| 7.7 | Category 3<br>Laboratories<br>compliance  | Appropriate mechanisms are implemented to ensure that risk presented to the Health Board from these areas is controlled | Green | Appropriate mechanisms are implemented to ensure that risk presented to the Health Board from these areas is controlled by effective maintenance of their internal pressurised containment.  | Regular meeting established                | Green | Dir of Planning                     | Oct 18 |
|     |   |   |       | Formal mechanisms of communications between the relevant parties are formalised and recorded   | Regular meeting established                | Green | Head of Health<br>& Safety n        | Oct 18 |

8. Sharps Safety

|      |     |                     | <i>3</i>               |                   |                                  |                                       |        |          |             |
|------|-----|---------------------|------------------------|-------------------|----------------------------------|---------------------------------------|--------|----------|-------------|
| CRAF | REF | Area of Improvement | Milestone              | M/Stone<br>Status | Actions Requirement              | Progress/Assurance                    | Status | Lead     | Date<br>Due |
|      | 8.1 | Safety Needles      | Requirement of Safety  | Amber             | Re-engage staff in enhanced safe | Adviser lead pursuing through CB H& S | Amber  | CB Leads | Apr 19      |
|      |     |                     | Sharps legislation are |                   | needles controls and appropriate | Group                                 |        |          |             |
|      |     |                     | maintained             |                   | disposal                         |                                       |        |          |             |



# **UPDATED HEALTH AND SAFETY RELATED POLICIES SCHEDULE**

| POLICY  | UHB<br>REFERENCE<br>NO | AUTHOR/LEAD<br>RESPONSIBLE<br>OFFICER          | SUBMISSION TO<br>HEALTH & SAFETY<br>COMMITTEE | APPROVAL<br>DATE                  | REVIEW<br>DATE  |
|---|------------------------|--|---|-----------------------------------|-----------------|
| Management of Stress & Mental Health Wellbeing in the Workplace | UHB 071                | Employee Wellbeing                             | July 2014 (2 <sup>nd</sup> review)            | July 2014                         | July 2017       |
| Latex Allergy   | UHB 127                | Health and Safety<br>Adviser                   | October 2015 (2 <sup>nd</sup> review)         | October 2015                      | October<br>2018 |
| Environmental   | UHB 143                | Director of Capital,<br>Estates and Facilities | October 2015 (2 <sup>nd</sup> review)         | October 2015                      | October<br>2018 |
| Closed Circuit Television (CCTV)                                | UHB 303                | Director of Capital,<br>Estates and Facilities | October 2015                                  | October 2015                      | October<br>2018 |
| Security Services   | UHB 037                | Director of Capital,<br>Estates and Facilities | January 2016 (2nd review)                     | January 2016                      | January<br>2019 |
| Contractor Control  | UHB 163                | Director of Capital,<br>Estates and Facilities | July 2016 (3rd review)                        | July 2016                         | July 2019       |
| Health & Safety   | UHB 021                | Head of Health and Safety                      | July 2016                                     | November 2016<br>(Board approval) | November 2019   |



| POLICY  | UHB<br>REFERENCE<br>NO | AUTHOR/LEAD<br>RESPONSIBLE<br>OFFICER          | SUBMISSION TO<br>HEALTH & SAFETY<br>COMMITTEE                          | APPROVAL<br>DATE | REVIEW<br>DATE  |
|---|------------------------|--|--|------------------|-----------------|
| Safe Working with Electricity                   | UHB 208                | Director of Capital,<br>Estates and Facilities | October 2013 (3rd review)  | January 2017     | January<br>2020 |
| Management of Violence & Aggression             | UHB 035                | Personal Safety<br>Adviser                     | January 2014 (3rd review)  | April 2017       | April 2020      |
| Lone Worker                                     | UHB 034                | Health and Safety<br>Adviser                   | January 2014 (3rd review)  | April 2017       | April 2020      |
| Minimal Manual Handling                         | UHB 036                | Manual Handling<br>Advisers                    | January 2014 (2 <sup>nd</sup> review)                                  | April 2017       | April 2020      |
| Waste Management                                | UHB 038                | Waste and<br>Compliance Manager                | January 2014 (2 <sup>nd</sup> review)                                  | April 2017       | April 2020      |
| Water Safety (previously Control of Legionella) | UHB 091                | Estate Asset Manager                           | April 2017   | April 2017       | April 2020      |
| First Aid at Work                               | UHB 093                | Head of Health and<br>Safety                   | July 2017 (3rd review)   | July 2017        | July 2020       |
| Sharps Management Policy                        | UHB 269                | Head of Health and<br>Safety                   | July 2017 (2 <sup>nd</sup> review)                                     | July 2017        | July 2020       |
| Incident, Hazard and Near<br>Miss Reporting     | UHB 138                | Head of Health &<br>Safety                     | July 2017 - previously<br>Quality & Safety (2 <sup>nd</sup><br>review) | July 2017        | July 2020       |
| Management of Asbestos                          | UHB 072                | Director of Capital,<br>Estates and Facilities | July 2018 (3rd review)   | July 2018        | July 2021       |
| Fire Safety                                     | UHB 022                | Director of Capital,<br>Estates and Facilities | July 2018 (3rd review)   | July 2018        | July 2021       |



| POLICY  | UHB<br>REFERENCE<br>NO | AUTHOR/LEAD<br>RESPONSIBLE<br>OFFICER         | APPROVING<br>COMMITTEE            | APPROVAL<br>DATE | REVIEW DATE   |
|---|------------------------|---|-----------------------------------|------------------|---------------|
| Safe Use of Ionising Radiation                                    | UHB 031                | Superintendent<br>Radiographer                | Quality, Safety & Experience      | December 2016    | December 2019 |
| Safety Notices & Important Documents                              | UHB 069                | Head of Corporate<br>Risk & Governance        | Quality, Safety & Experience      | December 2017    | December 2020 |
| No Smoking and Smoke<br>Free Environment                          | UHB 073                | Head of Health<br>Promotion                   | UHB Board                         | July 2016        | July 2019     |
| Occupational Health   | UHB 103                | Business Manager,<br>Workforce & OD           | Workforce & OD                    | March 2012       | March 2015    |
| Mandatory Training  | UHB 080                | Learning Education & Development Manager      | Workforce & OD                    | June 2013        | June 2016     |
| Risk Management   | UHB 023                | Head of Corporate<br>Risk & Governance        | Audit                             | July 2013        | July 2016     |
| Working Time  | UHB 168                | Business Manager,<br>Workforce &<br>OD/Unison | People, Performance<br>& Delivery | July 2014        | July 2017     |
| Domestic Abuse,<br>Violence against<br>Women & Sexual<br>Violence | UHB 167                | Senior HR Policy & Compliance Officer         | People, Performance<br>& Delivery | March 2015       | March 2018    |



# **HEALTH AND SAFETY COMMITTEE WORK PROGRAMME 2018 - 2019**

| January<br>2018                   | April 2018                                   | July 2018   | October 2018  | January 2019  |
|-----------------------------------|--|---|---|---|
| Arjo Proact<br>Survey<br>Findings | Mental Health<br>CB – Trial of<br>No Smoking | Case<br>Management<br>Support –<br>Case Study                       | Personal Injury<br>Claims   | Stress Management   |
|                                   |  | $\sqrt{}$   | $\sqrt{}$   | $\sqrt{}$   |
| V                                 | V  | V   | V   | V   |
| $\sqrt{}$                         |  | $\sqrt{}$   | $\sqrt{}$   | $\sqrt{}$   |
| V                                 | $\sqrt{}$                                    | $\sqrt{}$   | $\sqrt{}$   | $\sqrt{}$   |
| V                                 | V  | V   | V   | V   |
| V                                 | V  | V   | V   | V   |
|                                   |  | V   |   |   |
| V                                 | V  |   | V   | - √   |
|                                   | V  |   | V   |   |
|                                   | 2018 Arjo Proact Survey Findings             | Arjo Proact Survey Findings  Mental Health CB – Trial of No Smoking | Arjo Proact Survey Findings  Arjo Proact Survey Findings  Mental Health CB – Trial of No Smoking Support – Case Study | Arjo Proact Survey Findings  Arjo Proact Survey Findings  Mental Health CB – Trial of No Smoking  Management Support – Case Study |



| Meeting Date /                                      | January   | April 2018 | July 2018 | October 2018 | January 2019 |
|---|-----------|------------|-----------|--------------|--------------|
| Agenda Item   | 2018      | •          | •         |              | •            |
| Enforcement Agencies Report –                       | $\sqrt{}$ | V          | $\sqrt{}$ |              | $\sqrt{}$    |
| CRAF No: 8.1.4                                      |           |            |           |              |              |
| Pedestrian Safety Strategy – <b>CRAF</b>            | $\sqrt{}$ | $\sqrt{}$  | $\sqrt{}$ | $\sqrt{}$    |              |
| No: 8.1.4   |           |            |           |              |              |
| Review of Statutory and Mandatory                   |           |            | $\sqrt{}$ |              |              |
| Health and Safety Training – <b>CRAF</b>            |           |            |           |              |              |
| No:   |           |            |           |              |              |
| Review of Fire Safety Policy - CRAF                 |           |            | $\sqrt{}$ |              |              |
| No: 8.2.3   |           |            |           |              |              |
| Review of Asbestos Management                       |           |            | V         |              |              |
| Policy – CRAF No: 823                               |           |            |           | 1            |              |
| Review of Latex Allergy Policy -                    |           |            |           | V            | V            |
| CRAF No: 8.2.3                                      |           |            |           | 1            | 1            |
| Review of Environmental Policy -                    |           |            |           | V            | V            |
| CRAF No: 8.2.3                                      |           |            |           | 1            |              |
| Review of Closed Circuit Television                 |           |            |           | N N          | V            |
| (CCTV) Policy – CRAF No: 8.2.3                      |           |            |           |              |              |
| Review of Security Services Policy – CRAF No: 8.2.3 |           |            |           |              | V            |
| Waste Management Compliance                         |           |            | V         |              |              |
| Report – CRAF No: 8.1.1                             | V         |            | V         |              | V            |
| Fire Safety Annual Report - CRAF                    |           |            |           | V            |              |
| No: 6.4.5   |           |            |           | · ·          |              |
| Healthcare Standards – CRAF No:                     |           |            |           |              |              |
| 5.16  |           |            |           |              |              |
| Public Health Targets – Smoking -                   |           |            | $\sqrt{}$ |              |              |
| CRAF No: 1.2.1                                      |           |            |           |              |              |



| Meeting Date /                       | January   | April 2018 | July 2018 | October 2018 | January 2019 |
|--------------------------------------|-----------|------------|-----------|--------------|--------------|
| Agenda Item                          | 2018      |            |           |              |              |
| Internal Audit Reports with Health & |           |            |           |              |              |
| Safety Inference – CRAF No: 8.1      |           |            |           |              |              |
| Lone Worker Devices Report –         |           | V          |           | V            |              |
| CRAF No: 9.2                         |           |            |           |              |              |
| Health and Safety Management         |           |            |           |              |              |
| Audit – CRAF Nos: 8.1.4, 6.4.7,      |           |            |           |              |              |
| 6.4.5, 6.4.4                         |           |            |           |              |              |
| Shared Services Fire Audit – UHL –   | $\sqrt{}$ |            |           |              |              |
| CRAF No: 6.4.5                       |           |            |           |              |              |
| Contractor Control – CRAF No:        |           | V          |           |              |              |
| 8.1.14                               |           |            |           |              |              |

# REGULATORY AND REVIEW BODIES TRACKING REPORT 1<sup>ST</sup> APRIL 2018 – 30<sup>TH</sup> SEPTEMBER 2018

Name of Meeting: Health and Safety Committee Date of Meeting 09/10/2018

**Executive Lead:** Hospital Manager - UHL

**Author:** Health and Safety Adviser 46433

**Caring for People, Keeping People Well:** This report underpins the Health Board's "Sustainability" and "Values" elements of the Health Board's Strategy.

Financial impact: Not applicable

Quality, Safety, Patient Experience impact: Not applicable

**Health and Care Standard Number** Governance, Leadership and Accountability Standard

**CRAF Reference Number** 8.1

**Equality and Health Impact Assessment Completed:** Not Applicable

# ASSURANCE AND RECOMMENDATION

# **ASSURANCE** is provided by:

 The action taken as detailed in the report and the continual monitoring of inspections/visits undertaken by the Health and Safety Executive, South Wales Fire and Rescue Service and Local Authorities by the Health and Safety Committee and relevant Sub-Committees.

The Committee is asked to:

NOTE the Regulatory and Inspections Visits Tracking Report

# **SITUATION**

This report is presented to the Committee to track that relevant Board Committees are receiving reports and information regarding inspections undertaken by the various inspection/review bodies as a key source of assurance. The report provides information for the period 1 April 2018 and 30 September 2018 and includes:-

- a) new inspections undertaken during the period as recorded in the post log or notified by Clinical Boards.
- b) formal reports received during the period. Some reports are received a number of months after the actual inspection.



#### **BACKGROUND**

The statutory obligations of the University Health Board (the UHB) are wide ranging and complex; the UHB must comply with general law as well as NHS specific legislation. The majority of regulatory visits monitored by the Health and Safety Committee fall into the following categories:

- Food hygiene inspections undertaken by the Local Authorities;
- Inspections undertaken by the Health and Safety Executive;
- Fire Safety inspections undertaken by South Wales Fire and Rescue Service.

#### **ASSESSMENT**

The attached report provides evidence that each category of review is assigned to the Health and Safety Committee. It contains a summary of 13 inspections, regulatory visits or correspondence received which all took place during the period.

#### **Fire Service Informal Notices**

These are reported to and monitored by the Fire Safety Group which then provides assurances to the Health and Safety Committee.



| С              | D                    | E   | F   | G   | Н  | 1  | J  | К  | L  | М   | T N  | 0  | Р  | Q  | R  |
|----------------|----------------------|---|---|---|--|--|--|--|--|---|--|--|--|--|--|
|                |                      | -   |   | Reç   | gulatory and Review Bodies Tra   | acking Report - Reports R  | eceived and Inspecti   | ons/Visits Undertaken  | - 1 April 2018 - 31 March  | 2019  | •  | -  |  | •  |  |
|                |                      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
|                |                      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
| Date of Report | Date of Visit/Review | Site/Location   | Clinical<br>Board/Directorate/<br>Specialty                                   | Brief Description of reason<br>for visit/Review   | Summary of Findings/Recommendations  | Management Response  | Executive/Operational<br>Lead  | Due Date   | Position as at 9th October<br>2018 (unless indicated<br>otherwise by reference to<br>receipt by Committees)  | Status<br>(Ongoing/Comp<br>lete)  | Assurance Committee & Chair  | If reported to<br>another group<br>state here  | Date Reported to Assurance Committee   | Date Next Scheduled Visit/Renewal of Licence/ Accreditation (if applicable)  | Contained<br>within CE<br>Important<br>Documents<br>Log  |
|                |                      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
|                | fata Faranstina      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
| eaith and Sa   | tety Executive       |   |   |   |  | Theme 3: Effe  | ective Care Stand  | dard 3.5   | Record Ke  | eping   |  |  |  |  |  |
|                |                      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
| September 2018 | 12 September 2018    | UHW Grounds   |   | incident under  | under the RIDDOR   |  |  | Completed  | No further action being pursued by HSE   | Complete  | Health and<br>Safety -<br>Michael<br>Imperato  |  | 9 October 2018   | Not applicable   |  |
|                |                      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
|                |                      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
|                |                      |   |   |   |  |  |  |  |  |   |  |  |  |  |  |
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|                | ealth and Sa         | Date of Report Date of Visit/Review  ealth and Safety Executive | Date of Report Date of Visit/Review Site/Location  ealth and Safety Executive | Date of Report  Date of Visit/Review  Site/Location  Clinical Board/Directorate/ Specialty  ealth and Safety Executive  September 2018  12 September 2018  UHW Grounds  Executive | Date of Report Date of Visit/Review Site/Location Board/Directorate/ Specialty Brief Description of reason for visit/Review  ealth and Safety Executive  September 2018 12 September 2018 UHW Grounds Executive Non reporting of an incident under | Pate of Report Date of Visit/Review Site/Location Board/Directorate/ Specialty Brief Description of reason for visit/Review Findings/Recommendations  ealth and Safety Executive  September 2018 12 September 2018 UHW Grounds Executive Non reporting of an incident under under the RIDDOR | Regulatory and Review Bodies Tracking Report - Reports Reports Report Date of Visit/Review Site/Location Site/Location Brief Description of reason for visit/Review Findings/Recommendations Management Response  ealth and Safety Executive  September 2018   12 September 2018   UHW Grounds   Executive   Non reporting of an incident under RIDDOR   Regulations   Explanation provided to HSE as to why the incident was not reportable under the RIDDOR   Regulations   Re | Regulatory and Review Bodies Tracking Report - Reports Received and Inspective  Date of Report Date of Visit/Review Site/Location Board/Directorate/ Specialty Brief Description of reason for visit/Review Findings/Recommendations Management Response Executive/Operational Lead  Executive/Operational Lead  Executive September 2018 12 September 2018 UHW Grounds Executive Non reporting of an incident under the RIDDOR Regulations Incident was not reportable under the RIDDOR Regulations Executive HSE as to why the incident was not incident under the RIDDOR Regulations incident was not | Regulatory and Review Bodies Tracking Report - Reports Received and Inspections/Visits Undertaken  Date of Visit/Review Site/Location Board/Directorate/ Specialty Brief Description of reason for visit/Review Findings/Recommendations  Health and Ca Overarching 1 Theme 2: Saf Theme 3: Effective September 2018   12 September 2018   12 September 2018   12 September 2018   UHW Grounds   Executive   Non reporting of an incident under RIDDOR Regulations   Incident was not reportable under the RIDDOR Regulations   Executive incident was not why the incident was not reportable incident was no | Regulatory and Review Bodies Tracking Report - Reports Received and Inspections/Visits Undertaken - 1 April 2018 - 31 March  Date of Report  Date of Visit/Review  Site/Location  Date of Visit/Review  Site/Location  Site/Location  Board/Directorate/ Specialty  Brief Description of reason for visit/Review  Findings/Recommendations  Management Response  Executive/Operational  Lead  Lead  Due Date  Position as at 9th October 2018 (unless indicated otherwise by reference to receipt by Committees)  Health and Care Standards Overarching Theme: Governat Theme 2: Safe Care Standards Theme 3: Effective Care Standards  No further action being pursued by HSE  Regulations  Regulations  Incident was not reportable under the RIDDOR Regulations  Regulations  Regulations  Regulation provided to Health and Safety  Completed  No further action being pursued by HSE | Regulatory and Review Bodies Tracking Report - Reports Received and Inspections/Visits Undertaken - 1 April 2018 - 31 March 2019  Date of Report Date of Visit/Review Site/Location Site/Location Site/Location Site/Location Date of Visit/Review Date of Visit/Review Site/Location Site | Regulatory and Review Bodies Tracking Report - Reports Received and Inspections/Visits Undertaken - 1 April 2018 - 31 March 2019  Date of Report | Regulatory and Review Bodies Tracking Report - Reports Received and Inspections/Visits Undertaken - 1 April 2018 - 31 March 2019    Date of Visit/Review   Site/Location   Build Description of reason for visit/Review   Site/Location   Build Description of reason for visit/Review   Site/Location   Summary of Findings/Recommendations   Executive/Operational Lead   Due Date   Position as at 9th October 2018 (unless indicated otherwise by reference to receipt by Committee & Chair state here   Specialty   Status   Site/Location for visit/Review   Site/Location   Summary of Findings/Recommendations   Executive/Operational Lead   Due Date   Position as at 9th October 2018 (unless indicated otherwise by reference to receipt by Committee & Chair   Status   Assurance Committee & Chair   Status   Operation   Status   Operation   Status   Operation   Status   Operation   Status   Operation   Status   Operation   Operation   Status   Operation   Status   Operation   Operation | Regulatory and Review Bodies Tracking Report - Reports Received and Inspections//isits Undertaken - 1 April 2018 - 31 March 2019  Date of Visit/Review Site/Location Barefor/Directorater Specially Brief Description of reason for visit/Review for visit/Review and Safety Executive  Bealth and Safety Executive  Bealth and Safety Executive  Non reporting of an incident under RDDOR Regulations incident under RDDOR Regulations incident under Regulations incident under Regulations incident under Regulations incident was not reportable under the RDDOR Regulations incident was not regordable as so why the Regulations incident was not regordable and Safety in Regulations in Regulatio | Regulatory and Review Bodies Tracking Report - Reports Received and Inspections/Visits Undertaken - 1 April 2018 - 31 March 2019  Date of Visit/Review Size-Location Board/Directorate/Specialty Brief Description of reason bry visit/Review Principles of Principles Recommendations Principles of Principles Recommendations Principles Recommendation |

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| Date of Report    | Date of Visit/Review | Site/Location   | Clinical<br>Board/Directorate/<br>Specialty                 | Brief Description of reasor<br>for visit/Review    |   | Management Response  | Executive/Operational<br>Lead | Due Date   | Position as at 9th October<br>2018 (unless indicated<br>otherwise by reference to<br>receipt by Committees) | Status<br>(Ongoing/Comp<br>lete) | Assurance<br>Committee &<br>Chair  | If reported to<br>another group<br>state here  | Date Reported to Assurance Committee | Date Next Scheduled Visit/Renewal of Licence/ Accreditation (if applicable) | Contained<br>within CE<br>Important<br>Documents<br>Log |  |
| South Wales F     | ire and Rescue       |   |   |  |   |  |                               |  | heme: Governa   |                                  | , Leadership and Accountability<br>1 Managing Risk and Promoting Health and Safety |  |                                      |   |   |  |
| 21 February 2018  | 15 February 2018     | Laboratories/<br>Teaching<br>/Offices Link<br>Block 5 UHW           | Clinical<br>Diagnostics &<br>Therapeutics<br>Clinical Board | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included.  1 x management 2 x compliance         | Fire compartmentation is being carried out on a priority bases. Dampers replaced during major refurbishment.             | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. | 2 x compliance -<br>ongoing<br>1 x management -<br>ongoing for number of<br>years                           | On-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 10 April 2018<br>9 October 2018      |   | Yes   |  |
| 21 March 2018     | 12 March 2018        | Ward A3 UHW   | Surgery Clinical<br>Board                                   | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included. 2 x compliance                         | Fire compartmentation is being carried out on a priority bases. Dampers replaced during major refurbishment.             | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. | 1 x compliance - ongoing 1 x compliance - completed (compartmentation)                                      | On-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 10 April 2018<br>9 October 2018      |   | Yes   |  |
| 5 April 2018      | 12 March 2018        | C3 Coronary<br>Care UHW   | Specialist<br>Services Clinical<br>Board                    | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included.  1x compliance                         | Fire compartmentation<br>is being carried out on a<br>priority bases. Dampers<br>replaced during major<br>refurbishment. | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | on-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |   | Yes   |  |
| 12 10 May 2018    | 30 April 2018        | Ward B4 UHW   | Specialist<br>Services Clinical<br>Board                    | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included.  1x compliance 2x management           | Fire compartmentation<br>is being carried out on a<br>priority bases. Dampers<br>replaced during major<br>refurbishment. | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | on-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |   | Yes   |  |
| 13<br>10 May 2018 | 12 April 2018        | Cardiff Royal<br>Infirmary<br>basement<br>Glossop Road              |   | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included. 2x estates 1x compliance               |  | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | on-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |   | Yes   |  |
| 14<br>4 June 2018 | 22 May 2018          | Brecknock<br>House, UHW   |   | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included.  2x compliance                         |  | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | on-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |   | Yes   |  |
| 15<br>9 July 2018 | 20 June 2018         | Rehabilitation<br>Day Hospital<br>(MHSOP), UHL,<br>CF64 2XW.        |   | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included.  1x management 2x estates              |  | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | on-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |   | Yes   |  |
| 16 10 July 2018   | 25 June 2018         | Cardiff Royal<br>Infirmary ground<br>floor Glossop<br>Road CF24 0SZ |   | Scheduled<br>inspections for high<br>risk premises | Failed to comply with requirements of safety order. Schedule of works required included. 2x compliance 1x management 1x estates |  | Director of<br>Planning       | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | on-going                         | Health and<br>Safety -<br>Michael<br>Imperato                                      | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |   | Yes   |  |

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|----------------|----------------------|--|---|---|--|--|---|--|---|----------------------------------|---|--|--------------------------------------|--|---|
| Date of Report | Date of Visit/Review | Site/Location  | Clinical<br>Board/Directorate/<br>Specialty | Brief Description of reason<br>for visit/Review   | Findings/Recommendations   | Management Response  | Executive/Operational<br>Lead                     | Due Date   | Position as at 9th October<br>2018 (unless indicated<br>otherwise by reference to<br>receipt by Committees) | Status<br>(Ongoing/Comp<br>lete) | Chair   | If reported to<br>another group<br>state here  | Date Reported to Assurance Committee | Date Next<br>Scheduled<br>Visit/Renewal of<br>Licence/<br>Accreditation (if<br>applicable) | Contained<br>within CE<br>Important<br>Documents<br>Log |
| 10 July 2018   | 2 July 2018          | Cardiff Royal<br>Infirmary first<br>floor Glossop<br>Road CF24 0SZ |   | Scheduled<br>inspections for high<br>risk premises  | Failed to comply with requirements of safety order. Schedule of works required included. 2x minor issues, 1x Estates 2x Compliance |  | Director of<br>Planning                           | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | on-going                         | Health and<br>Safety -<br>Michael<br>Imperato               | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |  | Yes   |
| 25 July 2018   | 16 July 2018         | Ward East 8,<br>UHL  | Medicine Clinical<br>Board                  | Scheduled<br>inspections for high<br>risk premises  | Failed to comply with requirements of safety order. Schedule of works required included.  2x Management                            |  | Director of<br>Strategic Planning                 | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | On-going                         | Health and<br>Safety -<br>Michael<br>Imperato               | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |  | Yes   |
| 25 July 2018   | 16 July 2018         | Ward West 6,<br>UHL  | Medicine Clinical<br>Board                  | Scheduled inspections for high risk premises  | Failed to comply with requirements of safety order. Schedule of works required included.  3x Management                            |  | Director of<br>Strategic Planning                 | IN01: non-<br>compliance but<br>insufficient for<br>enforcement notice.<br>May return to check<br>works have been<br>done. |   | On-going                         | Health and<br>Safety -<br>Michael<br>Imperato               | Estate and<br>Capital issues<br>reported to<br>Estates and<br>Fire Safety<br>meeting | 9 October 2018                       |  | Yes   |
| Environmenta   | al Health - Cardi    | ff and Vale C  | ounty Counc                                 | iils  |  |  |   |  | <u>heme</u> : Governa   |                                  |   |  | bility<br>oting Health and Safet     | <i>(</i>   |   |
| 14 August 2018 | 16 August 2018       | Main Wards,<br>Food Production<br>and Restaurant<br>Areas, UHL     | Capital, Estates<br>and Facilities          | Periodic EHO review<br>of catering facility in<br>accordance with<br>Food Safety<br>Legislation | Catering areas scored 3 out<br>of 5 in the National Food<br>Hygiene Rating Scheme  | Action plan developed to address the issues raised. To be monitored by PFI/Compliance Manager on behalf of the Director of Capital, Estates and Facilities | Director of Capital,<br>Estates and<br>Facilities |  | Action plan developed   | Complete                         | Health and<br>Safety<br>Committee -<br>Michael<br>Imperator |  | 9 October 2018                       |  |   |
| 23             |                      |  |   |   |  |  |   |  |   |                                  |   |  |                                      |  |   |
| 24             |                      |  |   |   |  |  |   |  |   |                                  |   |  |                                      |  |   |
| 25             |                      |  |   |   |  |  |   |  |   |                                  |   |  |                                      |  |   |

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|----------------|----------------------|---------------|---|--|-------------------------------------|---------------------|-------------------------------|----------|---|----------------------------------|-----------------------------------|---|--------------------------------------|--|---|
| Date of Report | Date of Visit/Review | Site/Location | Clinical<br>Board/Directorate/<br>Specialty | Brief Description of reason for visit/Review | Summary of Findings/Recommendations | Management Response | Executive/Operational<br>Lead | Due Date | Position as at 9th October<br>2018 (unless indicated<br>otherwise by reference to<br>receipt by Committees) | Status<br>(Ongoing/Comp<br>lete) | Assurance<br>Committee &<br>Chair | If reported to<br>another group<br>state here | Date Reported to Assurance Committee | Date Next<br>Scheduled<br>Visit/Renewal of<br>Licence/<br>Accreditation (if<br>applicable) | Contained<br>within CE<br>Important<br>Documents<br>Log |
|                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 26             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 27             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 28             | 1                    | I             | 1   |  |                                     |                     |                               |          |   | ı                                |                                   |   |                                      |  |   |
| 29             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 30             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 31             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 32             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 33             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 34             |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |

| П  | С              | D                    | E             | F   | G  | Н                                   | I                   | J                             | K        | l L   | М                                | N                                 | 0   | Р                                    | Q  | R   |
|--|----------------|----------------------|---------------|---|--|-------------------------------------|---------------------|-------------------------------|----------|---|----------------------------------|-----------------------------------|---|--------------------------------------|--|---|
| 3  | Date of Report | Date of Visit/Review | Site/Location | Clinical<br>Board/Directorate/<br>Specialty | Brief Description of reason for visit/Review | Summary of Findings/Recommendations | Management Response | Executive/Operational<br>Lead | Due Date | Position as at 9th October<br>2018 (unless indicated<br>otherwise by reference to<br>receipt by Committees) | Status<br>(Ongoing/Comp<br>lete) | Assurance<br>Committee &<br>Chair | If reported to<br>another group<br>state here | Date Reported to Assurance Committee | Date Next<br>Scheduled<br>Visit/Renewal of<br>Licence/<br>Accreditation (if<br>applicable) | Contained<br>within CE<br>Important<br>Documents<br>Log |
|  |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 35   |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 36   |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 37   |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 38   |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 39   |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 40<br>41<br>42<br>43<br>44<br>45<br>46<br>47<br>48<br>49<br>50<br>51<br>52<br>53<br>54<br>55<br>56<br>57<br>58<br>60<br>61<br>62<br>63<br>64<br>65<br>66<br>66<br>67 |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 65<br>66   |                |                      |               |   |  |                                     |                     |                               |          |   |                                  |                                   |   |                                      |  |   |

|  | С              | D                    | E             | F                              | G                           | Н                        | I                   | J                     | K        | L  | М                       | N                        | 0                               | Р                                    | Q                             | R                      |
|--|----------------|----------------------|---------------|--------------------------------|-----------------------------|--------------------------|---------------------|-----------------------|----------|--|-------------------------|--------------------------|---------------------------------|--------------------------------------|-------------------------------|------------------------|
|  |                |                      |               |                                |                             |                          |                     |                       |          | Position as at 9th October                       |                         |                          |                                 |                                      | Date Next<br>Scheduled        | Contained              |
|  | Date of Report | Date of Visit/Review | Site/Location | Clinical<br>Board/Directorate/ | Brief Description of reason |                          | Management Response | Executive/Operational | Due Date | 2018 (unless indicated                           | Status<br>(Ongoing/Comp | Assurance<br>Committee & | If reported to<br>another group | Date Reported to Assurance Committee | Visit/Renewal of              | within CE<br>Important |
|  |                |                      |               | Specialty                      | for visit/Review            | Findings/Recommendations |                     | Lead                  |          | otherwise by reference to receipt by Committees) | lete)                   | Chair                    | state here                      |                                      | Licence/<br>Accreditation (if | Documents              |
| 3  |                |                      |               |                                |                             |                          |                     |                       |          | ,  |                         |                          |                                 |                                      | applicable)                   | Log                    |
| 68   |                |                      | •             | •                              |                             |                          |                     | '                     |          |  |                         | •                        | •                               |                                      | •                             |                        |
| 69   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 70   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 72   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 73   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 75   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 76   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 77   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 78<br>79   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 80   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 81   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 82   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 84   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 85   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 86   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 88   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 89   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 90   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 92   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 93   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 94   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 95   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 3<br>68<br>69<br>70<br>71<br>72<br>73<br>74<br>75<br>76<br>77<br>78<br>79<br>80<br>81<br>82<br>83<br>84<br>85<br>86<br>87<br>88<br>89<br>90<br>91<br>92<br>93<br>94<br>95<br>96<br>97<br>98<br>99<br>100<br>101<br>102<br>103<br>104<br>105<br>106<br>107<br>108<br>109<br>109<br>100<br>100<br>100<br>100<br>100<br>100 |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 98   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
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| 111<br>112<br>113<br>114<br>115<br>116<br>117<br>118<br>119<br>120<br>121<br>122<br>123<br>124<br>125<br>126<br>127<br>128<br>129<br>130<br>131<br>132<br>133<br>134<br>135<br>136<br>137<br>138   |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
| 127  |                |                      |               |                                |                             |                          |                     |                       |          |  |                         |                          |                                 |                                      |                               |                        |
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|--|----------------|----------------------|---------------|---|---|--|---------------------|-------------------------------|----------|---|----------------------------------|-----------------------------------|---|--------------------------------------|--|---|
| 3  | Date of Report | Date of Visit/Review | Site/Location | Clinical<br>Board/Directorate/<br>Specialty | Brief Description of reason<br>for visit/Review | Summary of<br>Findings/Recommendations | Management Response | Executive/Operational<br>Lead | Due Date | Position as at 9th October<br>2018 (unless indicated<br>otherwise by reference to<br>receipt by Committees) | Status<br>(Ongoing/Comp<br>lete) | Assurance<br>Committee &<br>Chair | If reported to<br>another group<br>state here | Date Reported to Assurance Committee | Date Next<br>Scheduled<br>Visit/Renewal of<br>Licence/<br>Accreditation (if<br>applicable) | Contained<br>within CE<br>Important<br>Documents<br>Log |
| 141<br>142<br>143<br>144<br>145  |                |                      |               |   |   |  |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 141<br>142<br>143<br>144<br>145<br>146<br>147<br>148<br>149<br>150<br>151<br>152<br>153<br>154<br>155<br>156<br>157<br>158<br>159<br>160<br>161<br>162<br>163<br>164 |                |                      |               |   |   |  |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 151<br>152<br>153<br>154<br>155  |                |                      |               |   |   |  |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 157<br>158<br>159<br>160   |                |                      |               |   |   |  |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 162<br>163<br>164  |                |                      |               |   |   |  |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 165  |                |                      |               |   |   |  |                     |                               |          |   |                                  |                                   |   |                                      |  |   |
| 166<br>167   |                |                      |               |   |   |  |                     |                               |          |   |                                  |                                   |   |                                      |  |   |

Ongoing Complete

Fiscal year - Date of visit In order of date of visit IN01 - failed to comply IN02 - not complied fully

Management - Fire Safety Training Outstanding until Health Board reached 85% compliance Compliance - Fire Dampners completed with refurbs

#### LONE WORKER SYSTEM PROGRESS REPORT

Name of Meeting: Health & Safety Committee Date of Meeting 9/10/2018

Board Lead: Senior Manager - UHL

Author: Head of Health and Safety

**Caring for People, Keeping People Well:** This report underpins the Health Board's "Sustainability" and "Culture" elements of the Health Board's Strategy.

**Financial impact:** The current budget for the lone worker system is £80,000 approximate.

**Quality, Safety, Patient Experience impact:** This report is fundamental to the safety and quality of both staff and patients.

Health and Care Standard Number: 2.1 CRAF Reference Number: 9.2

**Equality Impact Assessment Completed:** Not Applicable

#### ASSURANCE AND RECOMMENDATION

**ASSURANCE** is provided by:

- The continued high demand and usage of the devices
- Monitoring undertaken at both local and corporate level

#### RECOMMENDATION

The Health and Safety Committee is asked to:

• **NOTE** the report

#### **SITUATION**

The Health Board decided to replace the Reliance Lone Worker devices with an updated contract. This process includes rationalisation of the new Guardian devices to reflect its greater flexibility of the device and system.

The Committee considered a report on the updated contract at the April 2018 meeting. This report updates the Committee on the progress made since.

#### **BACKGROUND**

The lone worker device is a system for calling for assistance; it is monitored 24/7 and recorded when justified.

The devices are issued to those staff in the community that are at risk, unless management has confirmed that suitable alternative mechanisms have been introduced to support staff.



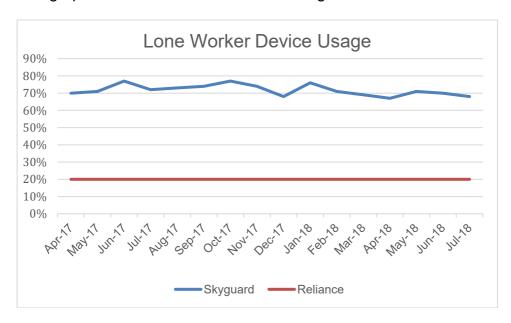
The Health Board recognises that there is a risk of injury to NHS staff working in the community from members of the public which are increased due to their remoteness. The Committee previously noted and supported that an important control measure in managing this risk is that relevant NHS staff are issued with a Lone Worker Alert System.

#### **ASSESSMENT**

The devices are issued to those staff in the community that are at risk unless management has confirmed that suitable alternative mechanisms have been introduced to support staff.

The utilisation and feedback from staff users are clearly highlighting that the new contracted devices are much valued and demand continues to grow.

The graph below shows the continued usage of month on month.



As can be seen from the above graph the overall percentage compliance shows that the current system is valued by the staff users with an average usage of 72% month on month measured against device activity and movement. This has sustained the significant improvement over the previous contract.

The allocation of devices has also been extended to victims of Domestic Abuse.

A number of departments have reviewed their need with a view to expand the number of devices required for their staff considering the management actions have been limited. Departments have been advised that further devices are available if local funding can be found.

During the period a small number of faulty devices were reported. The company undertook a prompt investigation and a justified and proportionate.



action plan has been implemented to replace a number of devices as a precautionary measure.

Managers continue to receive monthly usage reports and progress is also monitored at the Personal Safety and Security Strategy Group.

The Operational Health and Safety Group continues to monitor usage by Clinical Board and Sub Group.

# FOOD HYGIENE INSPECTION OF WARDS, MAIN FOOD PRODUCTION KITCHEN and RESTAURANT at UNIVERSITY HOSPITAL LLANDOUGH (UHL)

Name of Meeting: Health and Safety Committee

**Date of Meeting:** 9<sup>th</sup> October 2018

Executive Lead: Director of Capital, Estates & Facilities

Author: Commercial Services Manager (Tel. No. 029 2074 3246)

**Caring for People, Keeping People Well:** Consistent implementation of the documented Food Safety Management System will ensure compliance with Food Safety Regulations and provide a safer experience for all stakeholders.

Financial impact: N/A

Quality, Safety, Patient Experience impact: N/A

Health and Care Standard Number: 2.1 and 2.5

CRAF Reference Number: Objective 8.1 / Sub 8.1.4

Equality and Health Impact Assessment Completed: Not Applicable

#### **ASSURANCE** is provided by:

• The maintenance of the Food Hygiene Rating with score of 3 (Satisfactory).

#### RECOMMENDATION

The Committee is asked to:

- **NOTE** the Food Hygiene Rating and the remedial actions taken following the receipt of the Commercial Services Officer (Food & Port Health) report.
- SUPPORT the submission of a re-inspection following rectification of all the actions identified.
- SUPPORT the appointment of an internal position of a food safety inspection officer UHB wide.

#### **SITUATION**

An inspection of the main wards, food production kitchen and restaurant areas at the University Hospital Llandough took place on 14<sup>th</sup> August 2018, the outcome of which was confirmed in writing in a letter report dated 16<sup>th</sup> August 2018 from the Commercial Services Officer, Food and Port Health, Bridgend, Cardiff and Vale of Glamorgan Shared Regulatory Services.

In this report it was noted that the service areas as listed at the University Hospital Llandough were awarded a score of 3 (Satisfactory) in the National Food Hygiene Rating Scheme.

#### **BACKGROUND**

It is a legal requirement that each hospital or food unit is registered as a food premises with the Local Authority and is therefore subject to an annual inspection by the Commercial Services Officer.

#### ASSESSMENT AND ASSURANCE

On receipt of the letter report, a high level action plan produced by Senior Managers within the Capital, Estates and Facilities Service Board was managed and monitored to address the issues raised and is attached as an appendix to this report. The areas will continue to be monitored within the services.

Subsequent to all actions being completed, a rescore application has been submitted on 11<sup>th</sup> September 2018 to the Local Authority and the services are awaiting a food hygiene re-inspection.

The Service Board are looking to employ a food hygiene person on a UHB wide basis in conjunction with developing a compliance team to oversee mandatory and statutory obligations.

### Management Action Plan: UHL Ward & Food Production from EHO visit 14th August 2018



| ID | Issue identified   | Action  | Lead               | WBC<br>Action | Commercial Action | Status   |
|----|--|---|--------------------|---------------|-------------------|--|
| 1  | During the inspection, utensils and metal containers were being stacked while still wet. This will support microbiological growth. You must ensure all equipment is dried thoroughly before being stacked.  Regulation (EC) No. 852/2004, Annex II, Chapter IX, Para 3   | Equipment to be stored dried on storage racks. Add to HACCP Document – completed.   | Simon<br>Williams  |               |                   | Completed  |
| 2  | The wash hand basin in the serving area of the restaurants only had lukewarm water coming out of the tap. I was informed by a member of staff working in this area that only lukewarm water is available at this wash hand basin. You must ensure that the wash hand basin is provided with hot and cold, or suitable mixed running water.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para  | Estates maintenance for repair. Further investigation in basement or fit under sink point of use heater. NM 30/08/18 New hot water return pipe work and valves to be installed. Pipe work installed, asbestos has now been removed from valves, planned shutdown Friday night for new valve to be fitted then works complete Extra Works: 3 sinks to be sealed with mastic and loose fixings replaced | Simon<br>Williams  |               |                   | Completed  |
| 3  | At the time of the inspection, a pouch of D10 suma bac was found in the dispenser in ward west 4 with an expiry date of June 2018. The expiry date is the date up until which the manufacturer guarantees the effectiveness of the cleaning chemical. Therefore you must ensure the expiry dates are checked on all cleaning chemicals and only cleaning chemicals within their expiry date are used. Regulation (EC) No. 852/2004, Annex II, Chapter IX, Para 3 | Check dates on all wards. Replace as necessary. To be picked up as part of audits. Training checked for compliance.   | Norman<br>Mitchell |               |                   | Completed<br>Completed<br>Completed<br>Completed |

| 4 | During the inspection, I also found a bottle of D10 sanitiser which was filled with clear liquid. On questioning the ward based caterer what was in the bottle, she replied with just water as the sanitiser had run out. You must ensure that an adequate supply of sanitiser is available at all times in the ward based kitchens and the ward based caterer is using sanitiser to clean and disinfect areas as necessary.  Regulation (EC) No. 852/2004, Annex II, Chapter IX, Para   | Ensure Suitable D10 Is available. Check training for WBC. Ensure D10 is on audit schedule.  | Norman<br>Mitchell |  | Completed<br>Completed<br>Completed |
|---|--|---|--------------------|--|-------------------------------------|
| 5 | During the inspection, it was identified that 6 of the wards we visited (Ward West 2, Ward West 4, Ward East 10/12 and Ward East 14/16) did not have any probe wipes available to clean and disinfect the probe thoroughly before and after each use. Some ward based caterers said they would use a dry white paper towel to clean the probe while others said they would use D10 sanitiser and a white paper towel. You must ensure the probe thermometer is cleaned and disinfected thoroughly with probe wipes before and after each use; this is to prevent cross contamination. A supply of probe wipes must be readily available in all wards. Regulation (EC) No. 852/2004, Annex II, Chapter IX, Para 3 | Probe wipes to be made available. (Stock level of two). Check to be included on supervisor audit. (to include form filling as per HACCP doc) WBC Disciplinary Counselled. | Norman<br>Mitchell |  | Completed Completed Completed       |
| 6 | At the time of the inspection, a mop head was located on the wash hand basin unit in Ward East 14/16. You must ensure the wash hand basin is kept clear of items at all times and is only used for staff to wash their hands.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 4   | Mop located and removed. Area decontaminated and cleaned. WBC Disciplinary Counselled.  | Norman<br>Mitchell |  | Completed<br>Completed<br>Completed |

| 7 | On entry in to the main kitchen from the restaurant area, the bin located next to the wash hand basin did not have a foot pedal so the lid has to be opened using your hands. This poses a risk of contamination. You must ensure the bin is non-hand operated in order to reduce the risk of contamination.  Regulation (EC) No. 852/2004, Annex II, Chapter IX, Para 3  | Remove / replace bin. New bins ordered - complete  | Simon<br>Williams |  | Completed                       |
|---|---|--|-------------------|--|---------------------------------|
| 8 | There was no wash hand basin provided for food handlers working in the 'theatre kitchen'. Whilst it was noted that there was no direct handling of food as tongs were used by staff. The nature of the food being handled (raw burgers and chicken breasts) along with ready to eat foods such as burger buns and salad requires you to provide a wash hand basin which is easily accessible to staff. We were advised that staff would use the hand wash basin located behind the chilled display unit. This requires staff to open a door to leave the theatre kitchen, therefore potentially contaminating the door handle. We do not believe this to be easily accessible and suitably located.  You need to provide a wash hand basin in the 'theatre kitchen' with adequate supplies of hot and cold, or appropriately mixed, running water, soap and hygienic means of drying hands. The basin should be connected to the drainage system and all staff should understand that it is for hand washing only. Alternatively, as discussed, you could relocate the 'theatre kitchen' to where the chilled display chiller is which would enable staff to easily access the hand wash basin located on the wall behind the counters. Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 4 | Referred to Estates maintenance for installation of wash hand basin (WHB) in addition to nearby WHB behind adjacent servery. Advice being sought from EHO with possibility of moving cooking range.  NM30/08/18 New stainless wash hand basin fitted, new electrical supply installed and cooking equipment moved from the island to another counter.  Hand towel dispenser and soap dispenser to be fitted 03/09/18 Dave Evans.  Mastic to be topped up on pipe work under sink 03/09/18 Dave Evans Completed | Simon<br>Williams |  | Completed  Completed  Completed |

| 9  | One of the lights in the walk-in chiller located along the outside wall of the building is not working. Replace the bulb and maintain in good repair and condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1  | Estates maintenance for repair. 5 x bulbs ok / 1 x bulb to replace. Completed   | Simon<br>Williams | Completed |
|----|---|---|-------------------|-----------|
| 10 | There is debris and engrained dirt in the joins of the walk-in chiller and freezer door handles. Thoroughly clean the handles and maintain in a clean condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1   | Thoroughly clean joins of walk-in Review if disciplinary action to be taken. Remove old temp gauges 3/09/18 Gareth Thomas | Simon<br>Williams | Completed |
| 11 | The large colanders on the metal shelving unit near the pot wash area are in a poor condition as they are buckled and sliced in a few areas. You must dispose of these colanders and maintain equipment in good repair and condition as to minimise any risk of contamination.  Regulation (EC) No. 852/2004, Annex II, Chapter V, Para 1 | Remove equipment unfit for use.   | Simon<br>Williams | Completed |
| 12 | The rinser taps at the equipment sinks are dirty around the joins and handle areas. Thoroughly clean the rinser taps and maintain in a clean condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1  | Thoroughly clean taps.  Review if disciplinary action to be taken.  | Simon<br>Williams | Completed |
| 13 | The large green handled knife blade tip has broken off. You must dispose of the knife and ensure that all knives are maintained in good repair and condition as to minimise any risk of contamination.  Regulation (EC) No. 852/2004, Annex II, Chapter V, Para 1(b)  | Remove knife from use.<br>Check all other items   | Simon<br>Williams | Completed |

| 14 | There is some lime scale build-up to some of the wash hand basin taps in the kitchen and the tap tops in the trolley holding area. Thoroughly clean the taps and maintain in a clean condition. Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1   | Thoroughly clean WHB taps.  Review if disciplinary action to be taken.                           | Simon<br>Williams | Completed |
|----|---|--|-------------------|-----------|
| 15 | The seals around the pipes by the wash hand basin on entry to the kitchen need resealing. You must ensure this area is maintained in good repair and condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para  | Estates maintenance for repair. Meeting held with contractor and all repairs due to be finished. | Simon<br>Williams | Completed |
| 16 | There is some food debris on the floor under the salad preparation sink. Thoroughly clean the floor and maintain in a clean condition. Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1  | Thoroughly clean area.  Review if disciplinary action to be taken.                               | Simon<br>Williams | Completed |
| 17 | The brush strip going up through the centre of the double doors to the right of the salad preparation sink is loose in areas and needs re-securing. You must ensure the brush strip is re-secured and the doors are adequately pest-proofed.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 2(c)                    | Estates maintenance for repair. Completed  | Simon<br>Williams | Completed |
| 18 | Some of the seals to the floor throughout the kitchen are starting to split and the floor is becoming unstuck at junctions in a few areas throughout the kitchen. You must ensure the floor surfaces are maintained in a sound condition and be easy to clean.  Regulation (EC) No. 852/2004, Annex II, Chapter II, Para 1(a) | Estates maintenance for repair.  | Simon<br>Williams | Completed |

| 19 | There are holes in the cladded walls near the boilers and raw plugs in the walls in the boiler area. The wall cladding at a low level in the trolley holding area near the trolley for ward east 10/12 is cracked. Wall surfaces are to be maintained in a sound condition and be easy to clean. Remove the raw plugs and fill the holes in the wall.  Regulation (EC) No. 852/2004, Annex II, Chapter II, Para 1(b) | Repair as necessary.  Staff to be briefed on the importance of identification and reporting such issues.  To be completed tonight Some holes missed to be completed Dave Evans (Estates)  Conduit at back of pot wash bent and needs replacing Chris Watts (Estates) | Simon<br>Williams |  | Completed |
|----|--|--|-------------------|--|-----------|
| 20 | There are some gaps around the pipes into the ceiling tiles in the dishwashing area. You must fill these holes and ensure the ceiling is finished so as to prevent the accumulation of dirt and the shedding of particles.  Regulation (EC) No. 852/2004, Annex II, Chapter II, Para 1(c)  | Estates maintenance for repair.  Additional Works: Ceiling tiles to be fitted properly and mastic around pipe work in small pot wash room Dave Evans   | Simon<br>Williams |  | Completed |
| 21 | The hot water tap lid to the sink in the pot wash area is missing. Replace the lid of the tap and keep in a clean condition and maintained in good repair and condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1  | Estates maintenance for repair.  New cover required for ventilation 03/09/18 Chris Watts (Estates) 2 ceiling fans to be removed and replaced with tiles 03/09/18 Chris Watts   | Simon<br>Williams |  | Completed |
| 22 | The blue chopping board stored on the metal shelving unit near the pot wash area is dirty. I was informed these boards have been put through the dishwasher and blue chopping board is disused. You must ensure the blue chopping board is thoroughly cleaned and maintained in a clean condition.   | Blue board - remove from area.   | Simon<br>Williams |  | Completed |

|    | Regulation (EC) No. 852/2004, Annex II,<br>Chapter V, Para 1(a)   |   |                    |  |                        |
|----|---|---|--------------------|--|------------------------|
| 23 | In the raw meat preparation room, the floor is peeling away from the wall in the area right of the oven. Secure the floor to the wall and maintain in good repair and condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1                                   | Estates maintenance for repair. Have spoken to the contractor and all repairs due to be finished. Sealant to be run on top of repair Dave Evans (Estates) | Simon<br>Williams  |  | Completed              |
| 24 | There is some debris under the racking of the dry goods store. Thoroughly clean under this area and maintain in a clean condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1   | Clean under racking of dry stores including wheels on racking  Review if disciplinary action to be taken.   | Simon<br>Williams  |  | Completed              |
| 25 | The window in ward west 2 was open and no fly screen was fitted. You must ensure a fly screen is fitted to the window in order to reduce the likelihood of flying insects from gaining access into the kitchen.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 2(c) | Fit Fly Screen alternative suppliers to be sourced. Ensure WBC & Supervisors know importance of such and report gaps to Estates.                          | Norman<br>Mitchell |  | Completed Completed    |
| 26 | A small area of painted wall next to the dishwasher in ward west 4 is damaged. Ensure the wall is maintained in good repair and condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1   | Repair as necessary   | Norman<br>Mitchell |  | Completed              |
| 27 | The handle areas to the double fridge in ward east 10/12 are dirty. Thoroughly clean the handles and maintain in a clean condition. Regulation (EC) No. 852/2004, Annex II,   | Cleaned as necessary.<br>WBC Disciplinary Counselled.   | Norman<br>Mitchell |  | Completed<br>Completed |

|    | Chapter I, Para 1   |  |                    |  |                        |
|----|---|--|--------------------|--|------------------------|
| 28 | The electronic fly killer in ward east 14/16 has a missing lead. Replace the lead and maintain the fly killer in good repair and condition.  Regulation (EC) No. 852/2004, Annex II, Chapter I, Para 1  | Replace lead and commission. Check Condition of appliance.   | Norman<br>Mitchell |  | Completed<br>Completed |
| 29 | <ul> <li>Whilst reviewing your current HACCP, I identified the following which must be addressed: <ul> <li>It does not make it clear what your critical control points are;</li> </ul> </li> <li>It does not state how often probe calibration should be completed; and</li> <li>The cleaning schedule does not include all items of equipment and structure to be cleaned.</li> <li>Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1</li> </ul> | EHO to be contacted for clarification – completed. Actions as below.  HACCP to review following inspection. EHO to be contacted by Senior Manager for clarification purpose on HACCP which was previously 'fit for purpose.'  Amend HACCP to state frequency.  Amend HACCP and cleaning schedule following clarification from EHO. | Simon<br>Williams  |  | Completed              |
| 30 | There is confusion over the weekly cleaning schedule as it does not make it clear when items are cleaned. You must ensure the cleaning schedule is revised and amended to clearly state what items must be cleaned daily and what items must be cleaned weekly. Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1   | Amend HACCP and cleaning schedule following clarification from EHO - Completed   | Simon<br>Williams  |  | Completed              |
| 31 | The patient meal order form/WBC trolley check is confusing as it states do not serve food below 63°C on top of the form, however  | Review Temps and confirm and train<br>Temp confirmed as 63°C. Forms to be<br>amended to reflect this.  | Norman<br>Mitchell |  | Completed              |

|    | in the table it states mid service temperature check minimum 65°C. You must review and amend this form to ensure consistency between temperatures.  Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1  |  |                    |  |           |
|----|--|--|--------------------|--|-----------|
| 32 | The dishwasher monitoring form states 80°C for rinse cycle and 55°C for wash cycle, however section 7.2 of your HACCP states 85°C for rinse cycle and 55°C for wash cycle. You must ensure the monitoring form is amended to ensure consistent temperatures with your HACCP.  Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1  | Update and standardise HACCP & Monitoring Form. Train and monitor. Final rinse temperature confirmed as 82°C all paperwork to be amended to reflect this.                                  | Norman<br>Mitchell |  | Completed |
| 33 | <ul> <li>Whilst reviewing the temperature records, I identified the following:</li> <li>On the daily fridge and freezer temperatures, I identified a number of occasions when the temperatures recorded for the display fridge restaurant had been recorded as 5.4°C on 10<sup>th</sup> August 2018, 6°C on the 4<sup>th</sup> August 2018 at 6:30am and 12:30pm and the walk-in fridge was 7.4°C on 9<sup>th</sup> July 2018. No corrective action had been recorded for these temperatures. Your critical limit is 5°C, therefore you must ensure that staff are aware to take and record corrective action as necessary;</li> <li>On the daily fridge and freezer temperatures, I identified the freezer in the trolley area had been recorded as -11°C on the 11<sup>th</sup> August 2018 and the corrective action recorded is "door open". This is not corrective action; you must ensure that all staff are aware of the</li> </ul> | Instruct ALL staff to ensure we record where corrective action has been taken for all monitoring forms.  Management to monitor daily / weekly.  Review if disciplinary action to be taken. | Simon<br>Williams  |  | Completed |

|    | <ul> <li>Most appropriate corrective action to take and record;</li> <li>On the 10<sup>th</sup> August 2018, three food products were recorded as 74°C, 72°C and 71°C on the crèche food service and delivery sheet and on the 3<sup>rd</sup> August 2018, one food product was recorded as 74°C. You must ensure that all staff are aware of the cooking temperatures of food and the corrective action which must be taken should the food not reach the correct temperature;</li> <li>On the hot holding temperature form, beef bourguignon was recorded at 62°C at 1 hour and 60°C at 1.5 hours on the 9<sup>th</sup> August 2018, and omelette assorted was recorded at 62°C and 60°C at 1.5 hours on the 9<sup>th</sup> August 2018 with no corrective action recorded at the 1 hour stage. Your hot holding limit is 63°C, therefore you must ensure all staff are aware of this and are taking and recording corrective action;</li> <li>On the 20<sup>th</sup> July 2018, the dishwasher was recorded as having a rinse temperature of 78°C, however the minimum temperature your HACCP states for rinsing is 85°C. No corrective action or comments had been recorded. Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1</li> </ul> |   |                    |  |           |
|----|---|---|--------------------|--|-----------|
| 34 | In the ward based catering HACCP, it does not state the corrective action of what to do if food is below 63°C during plating and storage of hot meals on ward service hot trolley. You must ensure this section of the HACCP is reviewed and updated.   | HACCP document to be updated to confirm "Do not Serve!" | Norman<br>Mitchell |  | Completed |

|    | Regulation (EC) No. 852/2004, Chapter II,<br>Article 5, Para 1   |   |                    |  |           |
|----|--|---|--------------------|--|-----------|
| 35 | In the ward based catering HACCP, it states that 2 tubs of probe wipes must be available at all times. However as identified on 6 of the wards viewed during the inspection, no probe wipes were available.  Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1   | Action same as Compliance Item 5  | Norman<br>Mitchell |  | Completed |
| 36 | The forms which are attached to the walk-in chiller and freezer doors refer to a critical limit of 8°C. You must ensure these forms are amended to reflect your current critical limit of 5°C.  Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1  | Replace forms displayed on two doors to reflect critical limit of 5°C.  | Simon<br>Williams  |  | Completed |
| 37 | Whilst reviewing the fridge temperature record sheet on East Ward 10/12, it was identified that a temperature of 6°C had been recorded and no corrective action had been noted. You must ensure that if the fridge is reading above 5°C, then suitable corrective action is taken and recorded.  Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1   | Training update – Further knowledge required on set point, form filling and procedures. WBC to sign for training. | Norman<br>Mitchell |  | Completed |
| 38 | Due to not having D10 sanitiser available on ward west 4, the spray bottles of D10 sanitiser being under diluted on ward west 2 and ward east 10/12, and the D10 sanitiser pouch being passed the expiry date on ward west 4, you must ensure that staff are trained in effective disinfection methods. Staff must know when disinfection is essential and how to do it properly. It is therefore critical that all staff are trained and verified as competent in | WBC Disciplinary Counselled.  Training checked and includes dilution procedures – WBC Trained.                    | Norman<br>Mitchell |  | Completed |

| disinfection techniques before being asked to dilute and apply disinfectants.  Regulation (EC) No. 852/2004, Chapter II, Article 5, Para 1 & Annex II, Chapter V, Para 1(a) |  |  |  |  |
|---|--|--|--|--|
|---|--|--|--|--|



# MINUTES OF THE OPERATIONAL HEALTH AND SAFETY GROUP HELD AT 9AM on TUESDAY 29<sup>TH</sup> MAY 2018 – BOARDROOM, LLANDOUGH HOSPITAL

**Present:** 

Peter Welsh- Chair Director of Corporate Governance

Charles Dalton Head of Health and Safety

Frank Barrett Senior Fire Adviser Nicola Bevan Occupational Health

Rachael Daniel Health and Safety Adviser

Stuart Egan Staff Representative

Clinical/Service Board Representatives

Claire Wade Surgery
Ian Wile Mental Health
Rowena Griffiths Dental Services

Heather Gater Women and Children

**Apologies:** 

Caroline Murch Environmental Health and Safety Adviser
Claire Mahoney Associate Infection Prevention Control Nurse

Gareth Jenkins Specialist Services
Jon McGarrigle Estates Services
Karen Lewis Claims Manager
Matthew Price Specialist Services

Rhys Davies Primary, Community and Intermediate Care

Rachael Sykes Health and Safety Adviser

Sue Morgan Primary, Community and Intermediate Care

Sue Bailey CD&T

Sarah Dix Medicine Clinical Board

Tina Bayliss Surgery Services

OHSG: 16/18 Minutes of the Meeting held February 2018

The minutes of the meeting held on the 28<sup>th</sup> February 2018 were accepted as a true record.

OHSG: 17/18 Action Log

06/18.1 Fire Safety – update on meeting with Fire Service
 The Senior Fire Safety Adviser reported that the meeting scheduled for 5<sup>th</sup> March 2018 with the Fire Service had been cancelled; the Health Board had requested an alternative date, however had not received any further correspondence to date.



06/18.2 Fire Safety – Feedback from the Mandatory Training Group
The Head of Health and Safety informed the Group that the Mandatory
Training Steering Group met on Thursday the 24<sup>th</sup> May and reported
that frequency and level of training was discussed. It was noted that the
Group was progressing a more targeted training programme/modules
to reflect training needs by location and job role.

#### OHSG: 18/18 Feedback from Health and Safety Committee

The report of the Health and Safety Committee was received and noted by the Group.

The Health and Safety Adviser – Ms R Daniel reported that many of the items discussed at the last Health and Safety Committee in April was also on the agenda for this meeting.

It was noted that the representative from Mental Health – Mr I Wile attended the last Committee to report on the implementation of the smoking ban within mental health. Ms R Daniel highlighted that this received positive feedback from members of the Committee.

#### OHSG: 19/18 Pro-Act Audit Priority Action Plan

The Head of Health and Safety informed the Group that following the Pro-Act audit findings a Priority Action Plan had been established.

It was reported that as a result of the audit, 39 hoists had been identified as obsolete and therefore would not pass the next service due to parts not being available; this would be a failing under LOLER regulations.

It was noted that as a result of the above, the identified 39 obsolete hoists had been replaced and old stock discarded during the period.

Concerns were raised in relation to the maintenance of hoists. The Head of Health and Safety reported that discussions are underway to confirm who will have responsibility of maintaining hoists for the Health Board. It was reported that this may come under Clinical Engineering, however in the interim period Arjo are continuing to carry out repairs.

The Head of Health and Safety highlighted that the current process for reporting of faults is lengthy; therefore as part of these discussions a more efficient process will be sought.

The Group were also informed that Arjo had agreed to carry out another audit in October/November 2018 to reflect winter demands as there had been a 23% increase in the number of patients requiring additional aids from the first audit carried out in 2015 and the audit completed in 2017.



#### OHSG: 20/18 Enforcement Agencies Correspondence Report

The report was received and noted by the Group.

The Head of Health and Safety gave an overview of the report, highlighting that the number of Health and Safety Executive (HSE) visits to Health Board Sites over the past few years had increased. He reported that the Health Board to date had been charged £4k for intervention by the HSE and that this had resulted in an increased workload within the Health and Safety Department.

The Group were informed that there had been an additional three concerns during the period, raised by the HSE; one related to a lift being out of service, the second related to contractor work being carried out near X-Ray and the third was in connection with concerns raised from an inspection of the Public Health Laboratories.

The Head of Health and Safety reported that each of these concerns was investigated by the Health Board and a response was submitted to the HSE.

It was noted that the HSE were happy with the Health Boards response and no further action was required, however in relation to the Public Health Laboratories, Public Health Wales (PHW) was issued with an Improvement notice, which requires greater communication between them and the Health Board and as a result meetings between the both organisations would be established.

It was reported that full details could be found in the attached report.

#### OHSG: 21/18 Fire Safety Management and Enforcement Report

The Group were informed that there were no Enforcement Notices issued during the period.

The Senior Fire Adviser reported that a total of 466 unwanted fire signals occurred in the last twelve months with the major cause being equipment failure, smoking, cooking, contractors and accidental activation.

He highlighted that although this is a significant number it is a 10% reduction on the previous year.

It was also noted that during the past twelve months 15 fires occurred across Health Board sites; three of which were started deliberately in the mental health unit one discarded smoking materials and the rest were the result of electrical faults.

The Senior Fire Adviser reported on the continued improvement of the fire Training Compliance, noting that there had been a month on month increases in percentage compliance, with the current figure at 66%. He also highlighted that Dental had gained 85% compliance, reaching the Health Boards Target.



#### OHSG: 22/18 Health and Safety Priority Action Plan

The Head of Health and Safety informed the Group the Improvement Plan was being reviewed in line with the development of the CRAF and findings. It was noted that meetings are taking place to progress.

#### OHSG: 23/18 Pedestrian Safety & Tunnel Safety

The Head of Health and Safety informed the Group that the Director of Capital Estates and Facilities had appointed a consultancy firm to carry out a survey on traffic management, which included pedestrian safety.

It was noted that as part of this service the Health Board had requested that the survey be extended to also include the Tunnels, due to several recent incidents with high potential to cause serious injury, primarily involving vehicles and pedestrians.

The Head of Health and Safety added that a task and finish group had been formed, which includes Estates, Health and Safety, Security and related users of tunnels, such as Dental, Surgery and Waste, to look at minimising access.

As a result of the above, it was highlighted that additional TDSI doors would be installed and a review essential users.

#### OHSG: 24/18 Health Care Standard

A report was received and noted by the Group, it was highlighted that this document had been submitted to NHS Wales and had been circulated and brought to this meeting for information purpose.

#### OHSG: 25/18 Staff Group Inspections

Concerns were raised in relation to Medical records. Staff Side representative reported that although there had been an improvement during the period, this still remains a concern.

It was noted that Treforest was not big enough to store the volume of records the Health Board has and as such the Staff side Representative felt that this issue needed to be escalated to the Health and Safety Committee. **Action CD** 

The Senior Fire Adviser highlighted that this was also a fire risk.

#### **OHSG: 26/18 Control of Contractors Update**

The Head of Health and Safety reported that the Health Board is looking to enhance resource for Contract Control for non Estate areas. The appointed person will be working closely with Estates to ensure same standards are being applied.



#### OHSG: 27/18 Lone Worker

The Head of Health and Safety reported a slight dip in usage in April, with compliance showing 69%; however positive feedback continued to be received and these devices had been extended to victims of domestic violence.

OHSG: 28/18 Clinical/ Service Board Feedback

#### **Mental Health**

Representative – Mental Health reported on poor conditions within community settings. It was noted that a number of these buildings are being vacated over the next two years; however concerns were raised in working conditions for staff in the interim period.

Concerns were raised in the level of stress related sickness within Mental Health, it was reported that this continues to be monitored and efforts are being made to look at ways to improve this.

#### Fire

The Senior Fire Advisor informed the Group that the annual fire audit submission to the Welsh Government was due, it was noted that he had written to all areas and was waiting response.

The Head of Health and Safety agreed to raise this at the next Deputy Fire Safety Managers meeting for close out. **Action CD** 

#### Surgery

Representative Surgery reported on ongoing refurbishment work within surgery and the plan to close Heulwen Ward within a year.

#### General

The Chair reported on the Memorandum of Understanding (MOU), informing the Group that it's a joint working between the Police, Welsh Government and The Health Board, whereby they help staff who have been a victim of Violence and aggressions.

It was noted that the MOU had recently been reviewed to ensure better working relations and communication between the organisations.

The Chair also highlighted that a new consultation document was circulating in relation to no smoking on Health Board/school premises, outlining the intention to issue a £70 fine for those breaching the policy.

The Group were informed that under the Health Boards current policy, a £70 fine is issued for littering onsite but not smoking, however staff caught smoking will face disciplinary action.



The Health and Safety Adviser raised concern in relation to debris on the hospital roof (UHW). It was reported that she had visited the area of main B block with Estates and found a number of items such as needles, cups etc.

It was highlighted that although some items may have fallen from window sills by accident, it was evident that deliberate littering had taken place.

The Group was asked to take this back to their local areas for information.

OHSG: 29/18 Policies and Procedures

The Fire Safety and Asbestos Policy and Procedure were out for review, the Group were asked that any comments be sent to the authors by the 22<sup>nd</sup> June.

OHSG: 30/18 DATE AND TIME OF NEXT MEETING 28<sup>th</sup> August at 2PM – Corporate Meeting Room HQ, UHW





# MINUTES OF THE FIRE SAFETY GROUP HELD AT 9AM ON 22 MAY 2018 – MEETING ROOM1, 2nd FLOOR LAKESIDE OFFICES

**Present:** Geoff Walsh Dir of Capital, Estates and Facilities (Chair)

Abigail Harris Executive Director of Planning
Charles Dalton Head of H&S/Fire Safety Manager

Stuart Egan Staff Side Representative Frank Barrett Senior Fire Safety Adviser

**DFSM** Ian Fitsall Estates & Facilities

Kate Leney Women and Children Nick Gidman Specialist Services

Sarah Congreve PCIC Vale Scott Gable DFSM – CD&T

**Apologies:** 

Cheryl Evans DFSM C&W – O&G Directorate
Dick Jones South Wales Fire Service

Lynne Topham DFSM - PCIC Ian Wile Mental Health

Peter Welsh DFSM Executives - Director of Governance

Rowena Griffiths DFSM Dental /Nurse Manager

In Attendance:

Zoe Brooks Health and Safety

#### 18/13 Minutes of the Meeting

The minutes of the meeting held on the 15<sup>th</sup> January 2018, were accepted as a true record, with one amendment to the attendance list. Kate Leney confirmed that she attended the meeting in January; however the minutes did not reflect this. **Action:** Zoe Brooks to amend.

#### 18/14 Action Log

#### **18/03 DSEAR**

The Fire Safety Manager confirmed that a check list had been created and agreed to circulate to the group.

#### 18/07 Medical Records

Both the Staff side representative and Senior Fire Advisor confirmed that the risk assessment for Medical Records had been received.



The Chair highlighted that this is an ongoing issue that will continue to be reviewed.

#### 18/08 Evacuation Drills

The Chair reminded the Group of the planned evacuation that was to take place in October last year, however due to lack of support from Clinical Boards the evacuation was unable to go ahead. He confirmed that this item had been raised with the Executive Director of Planning for further escalation.

It was noted that this is a requirement set by the Fire Service and continues to be raised as an issue.

The Executive Director of Planning suggested that the Chair link in with the Chief Operating Officer's meeting to highlight this issue and attain commitment from Clinical Boards. **Action**: GW

The Chair requested that the Senior Fire Adviser liaise with Tony Ward - Projects Officer Mechanical to locate an empty ward in-order to start planning an evacuation drill.

**18/11 Staff side to receive copy of the Andre Goodall letter** The Group received and noted a copy of this letter. **Item Closed** 

#### 18/15 Enforcement Notice Status/ IN01-02

The Senior Fire Adviser reported that there were no enforcement notices in place, however nine IN01's had been issued during the period. He highlighted that many of the items related to Fire Dampers and compartmentation, in which both are under project and are being progressed on a priority basis.

Concerns were also raised in relation to storage in corridors – B Block. The Group received photographs of the area, showing an issue with bins overflowing; causing a fire risk.

The Chair requested that the DFSM - Estates & Facilities look into the issue with waste and report back at the next meeting. **Action:** IF

#### 18/16 Fire Risk Assessment Status

The Fire Safety Manager reported that the DFSM's met in February to discuss fire risk assessment in relation to managerial actions. It was noted that Mental Health had many outstanding actions; however they also have the most actions generated.

The Executive Director of Planning queried whether there had been an improvement with the management of these actions, in which the Fire Safety Manager confirmed that there had been a significant improvement, with many items being closed out.



The Fire Safety manager highlighted that the full notes of the DFSM meeting and summary had been circulated to the Group for information.

The Chair queried whether the Estates actions were also being addressed, the Senior Fire Adviser reported that actions are being completed, however not as promptly as they should. The Chair asked that the DFSM - Estates & Facilities look into this. **Action:** IF

#### 18/17 False Alarms, Automatic Detectors and Responses

The Senior Fire Adviser reported that 472 false alarms had been raised by the Health Board over the past twelve months and although the Fire Service considers this to be very high, there has been a 10% reduction within the past year.

The Chair highlighted that as a result of the concerns above, he had invited the Fire Service to hold an information stand in concourse and also to meet on several occasions, however he had not received any correspondence to confirm.

#### 18/18 Evacuation Drills

The Group were informed that during the period two evacuation drills were conducted within community settings; the Pendine Centre and Global Link. The Senior Fire Adviser reported that he had not yet seen the report and would report back on its findings at the next meeting. **Action:** FB

#### 18/19 NWSSP-FS Audit 18/19

It was reported that 2017 report had been submitted in February 2018; however 2018 submission was now due at the end of May.

The Senior Fire Adviser highlighted that he had written to the responsible DFSM's for a response, however had not received any responses to date. He reported that the NWSSP -Fire Service had stated that they would not wait so long next time for a response and would report zero data to the Welsh Government.

The Fire Safety Manager agreed to raise this in the next DFSM meeting in June. **Action**: CD

#### 18/20 Any Other Business

#### 18/21.1 Fire Safety Policy and Procedure

The Group were informed that the Fire Safety Policy had been reviewed and updated to reflect format and structural changes and to include the DFSM meeting and the implementation of the No smoking within Mental Health.



It was reported that this Policy and Procedure will be taken to the H&S Committee in July for approval. The Group were asked to report any comments to Frank Barrett by the 22<sup>nd</sup> June 2018.

#### 18/21.2 Fire Training Compliance

The Fire Safety Adviser highlighted the continued progress of Fire Safety training compliance and reported that the current overall compliance rate is around 67%, with Dental hitting the Health Boards target of 85%.

#### 18/21.3 Andrew Goodall - Grenfell Letter

It was noted that an inspection of all buildings owned by the Health Board will take place shortly in line with the letter sent by Andrew Goodall in relation to the cladding.

#### 18/21 Date of Next Meeting

13<sup>th</sup> September 2018- 2PM – Manual handling Unit, Denbigh House UHW





### **Water Safety Group**

Date of meeting: Wednesday 09th May 2018

Time of meeting & Venue: 10:00 am, Geoff Newman Room, UHW

#### **Present:**

| Name                     | Title  |
|--------------------------|--|
| Eleri Davies (ED), Chair | DIPC   |
| Mike Quest (MQ)          | Authorising Engineer (Water)                       |
| Keith Sims (KS)          | Maintenance Engineer, Cardiff University           |
| Debbie Charles (DC)      | PHW Scientific Head FW&E Lab                       |
| Charles Dalton (CD)      | Head of Health & Safety                            |
| Jon McGarrigle (JMcG)    | Head of Energy Performance                         |
| Norman Mitchell (NM)     | Responsible Person for Water, Estates Manager      |
| Greg Williams (GW)       | Deputy Lab Manager, Microbiology                   |
| Gareth Simpson (GS)      | Estates Manager                                    |
| Amanda Watkins (AW)      | PCIC Locality Vale Op Manager                      |
| Orla Morgan (OM)         | Lead Nurse for Critical Care                       |
| Yvonne Hyde (YH)         | Senior Nurse, IPC                                  |
| Victoria Daniel (VD)     | IPC scientist                                      |
| Alun Morgan (AM)         | Assistant Director of Therapies, CD&T              |
| Jim Blackie (JM)         | Dialysis Technical Services & Clinical Engineering |
| Tony Ward (TW)           | Discretionary Capital & Compliance                 |
| Heather Gater (HG)       | Therapy Manager, Acute Child Health                |
| Marc Janici Jevic (MJJ)  | Maintenance Officer, (DRP), Cardiff Uni            |
| Jenna Maltby (JMa)       | Technical Service Supervisor, Engie                |

**In attendance:** Reanne Reffell (minutes)

**Apologies:** Melanie Wilson, Julie Woolls, Anthony Powell, Paul Davies, Dean Matthews, Maxine Gronow, Paul Bracegirdle, Ceri Chinn, Paul Morgan, Rishi Dhillon, Gavin Forbes, Mark Bennian, Sue Bailey, Ian Fitsall

|  | Actions  |
|--|--|
| Welcome/introductions Introductions were made around the table and ED welcomed all to the meeting.   |  |
| Apologies were noted as above.   |  |
| WSG Personnel / Appointment changes The group were advised that Gareth Simpson will take up the position of 'Approved Person' in replacement of Ian Fitsall.  Chairmanship of Water Safety Group ED advised that her role has changed, and asked for expressions of interest as Chair of the Water Safety Group in order to start succession planning. |  |
| Minutes of previous meeting (14.02.18)   |  |
|  | Introductions were made around the table and ED welcomed all to the meeting.  Apologies were noted as above.  WSG Personnel / Appointment changes The group were advised that Gareth Simpson will take up the position of 'Approved Person' in replacement of Ian Fitsall.  Chairmanship of Water Safety Group ED advised that her role has changed, and asked for expressions of interest as Chair of the Water Safety Group in order to start succession planning. |

following on from the below adjustment:

• Page 2. It was noted that JMcG is the formal document controller of the Water Safety Plan.

#### 5. Matters arising/Actions from previous meeting (14.02.18)

The action summary from the previous meeting was updated. *Refer to page 5 for ongoing actions.* 

The WSP was updated to reflect the NICU transfer to C2.

**Action: Complete** 

### Water Control Measures- Out of Specification Results & Action Taken

Jim Blackie advised of a water wastage issue with the water dialysis plant on T5 which needs to be addressed. This has been taken forward.

**Action: Complete** 

#### **Flushing Audits**

TW to consider amending the new flushing form in terms of dates. Update: Flushing record to stay as is, with a note at the bottom that the dates can be changed on an individual ward basis.

**Action: Complete** 

#### Ward managers training

JMcG has updated the Legionella presentation slightly and will request its inclusion in Mandatory May training.

**Action: Complete** 

#### 6. Water Safety Plan (WSP)

JMcG advised that minor changes have been made to appendix C of the WSP. It was noted that the Water Safety Group would be able to approve future amendments to the plan.

RR to circulate a link to the WSP once it is uploaded to the internet. <a href="http://www.cardiffandvaleuhb.wales.nhs.uk/health-and-safety-policies/">http://www.cardiffandvaleuhb.wales.nhs.uk/health-and-safety-policies/</a>

#### 7. Current / Closed Incidents for consideration

### <u>Legionella counts PHW microbiology laboratories, update of actions</u>

GS advised that a number of dead legs will be removed as part of an ongoing project.

Further actions outlined in the action plan on page 5.

#### St Marys

JB advised of hot water failed due to heating (TVR's) at St Mary's. Estates will action remedial works once Fieldway's external report is received.

#### 8. Risk Assessments

#### **Risk Assessment Action Plan (Legionella)**

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|----------------|-------------|---------------------|
|----------------|-------------|---------------------|

| Cardiff & Vale UHB | Minutes - Water Safety Group |
|--------------------|------------------------------|
|                    |                              |

The risk assessment action plan is 85% complete. Remedial works should be complete by July, although immediate risks are being dealt with as a priority.

### Changes to Augmented Care Areas- IPC

N/A

#### 9. Water Sampling Results:

#### 9.1 Legionella Team

Legionella sampling results were discussed.

Legionella sampling is undertaken as part of a continued rolling programme of augmented care areas, and in response to particular outbreaks.

Further work will be undertaken outside of the meeting to remove POU filters, including education and training.

DC commented that an overarching plan for UHW and UHL would be helpful to manage laboratory workload.

Work is being undertaken to validate and get accreditation for less than 20 coliform units on the new methods; proposed completion by the Autumn.

#### Pseudomonas aeruginosa

No concerns were noted.

#### 9.2 Other water sampling

#### Rinse Water

It was noted that there was no Medicine clinical board representative. Intermittent results are received and acted upon but there are no issues to note.

#### Heater Cooler Unit (H/C unit)

ED advised that results have improved and therefore the health board is assured that the risks are being managed. The H/C units remain outside of theatres. OM will check theatre 10 usage.

ОМ

#### Hydrotherapy pool

AM completed a round of safety walkarounds with GS on the 20<sup>th</sup> April. High level assurance has been received that all work is being carried out

All recommendations from the HSE have been closed off. Ongoing testing has been fine. The Hydro user group are developing a combined single use policy and are sharing good practice.

#### **10** Flushing Audits

TW advised that the flushing record has been delayed but should be disseminated by July.

CD advised that he continues to report attendance at the WSG in the H&S report and actions that are being undertaken by estates in terms of flushing. ED will highlight attendance at the IPCG meeting.

# 11. Water Control Measures- Out of Specification Results & Action Taken

GS advised that significant work has been undertaken in the CHfW,

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|            | which should be completed within the next 6 -8 weeks. A period of     |  |  |  |
|------------|---|--|--|--|
|            | sampling will then be required, with the impact monitored.            |  |  |  |
|            | NM advised that the Chlorine Dioxide unit at UHL is being installed.  |  |  |  |
|            |   |  |  |  |
| 11.        |   |  |  |  |
|            | 1.1. IPC- no additional issues to raise.                              |  |  |  |
|            | 1.2. Estates- ED noted good attendance.                               |  |  |  |
|            | 1.3. H&S- no additional issues to raise.                              |  |  |  |
|            | 1.4. There was no attendance from Medicine, Dental or Surgery CB.     |  |  |  |
|            | 1.5. Specialities- No additional issues to raise.                     |  |  |  |
|            | 1.6. Clinical Diagnostics & Therapeutics- will inform the board about |  |  |  |
|            | the water issue at St. Marys.   |  |  |  |
|            | 1.7. Primary Care & Intermediate Care- no issues to raise.            |  |  |  |
|            | 1.8. Women & Children- requested guidance on installation of an ice   |  |  |  |
|            | machine on Owl ward. Estates requested a more detailed request        |  |  |  |
|            | for consideration. CD&T would like to take advice from the Labs       |  |  |  |
|            | on whether it is required for tests. YH will liaise with Ceri Chinn   |  |  |  |
|            | on Main Theatres ice machine.   |  |  |  |
|            | 1.9. Cardiff uni- no additional issues to raise.                      |  |  |  |
|            | 1.10. PHW- no additional issues to raise.                             |  |  |  |
|            | 1.11. St. David's- JMa, Engie advised on the recommended removal of   |  |  |  |
|            | 8 old arjo baths no longer in use. CD is due to meet with Arjo        |  |  |  |
|            | and will discuss with them.   |  |  |  |
| <b>13.</b> | Property Occupation Changes   |  |  |  |
|            | Planed refurbishment of ward was noted.                               |  |  |  |
|            | Pelican ward is fully complete, there are no water issues.            |  |  |  |
| 14         | Changes to Augmented Care Areas- IP&C                                 |  |  |  |
|            | N/A   |  |  |  |
| 15.        | Training / Competence Matters   |  |  |  |
|            | N/A   |  |  |  |
| 16.        | Water Safety Audit Status / Progress with Action- put just after      |  |  |  |
|            | legionella risk assessments on next agenda.                           |  |  |  |
|            | N/A   |  |  |  |
| <b>17.</b> | Action Plan / next steps  |  |  |  |
|            | See the action plan on page 5.  |  |  |  |
| 18.        | Any other business  |  |  |  |
|            | A query was raised in regards to the decontamination of TOE's. OM     |  |  |  |
|            | agreed to find out the process and update ED.                         |  |  |  |
|            |   |  |  |  |
|            | KS requested approval for a water fountain, which would be            |  |  |  |
|            | implemented and maintained by Estates. This was approved and would    |  |  |  |
|            | be taken forward outside of the meeting.                              |  |  |  |
| 19.        | Date & Time of Next Meeting:  |  |  |  |
|            | Wed 12th Sept 2018, 10:00am, PHW library, C1 Link Corridor            |  |  |  |

Minutes - Water Safety Group

Cardiff & Vale UHB

### Action Summary (Water Safety Group): 09.05.18

All actions due by next meeting unless otherwise stated.

| Action | Who | Status |
|--------|-----|--------|
|        |     |        |

| <b>Date: 09.05.18 Version: 0a Page:</b> 4 of 5 |
|--|
|--|

| 14/0 | 02/18  |                         |  |
|------|--|-------------------------|--|
| •    | Microbiology Laboratory Update: GS will follow up daily flushing requirements in the lab. GW will forward a list of MR's for little used outlets to be removed to Gareth Simpson.  | GS<br>GW                |  |
|      | Hydrotherapy pool Discussion also took place regarding the medium flow and maintenance of normal filters. AM asked for Estates assurance in writing. NM agreed to re-send previous assurance and confirmation provided.  | NM                      | GS will take forward for confirmation at the next meeting. |
|      | NM highlighted that the Estates department do not support water dispensers and advised on an incident whereby staff drank cleaning fluid from a piped water bottle. ED to contact the clinical boards and corporate areas in order to request an audit of their areas. Keith Sims agreed to forward to ED the detail of actions undertaken within his areas. | ED /<br>KS              | Outstanding  |
|      | Discussion took place regarding the water sampling undertaken within the dental hospital. Although sampling is not a legal requirement, ED would advise that if sampling is undertaken, it should be done an accredited level. PB to discuss with Melanie Wilson.  | Paul<br>Braceg<br>irdle | ED will check for updates from Melanie Wilson.             |
| 09/0 | 05/18  | I                       |  |
|      | Guidance / approval of ice machine on Owl ward  C&WH to forward details of the request to Estates.  YH will liaise with Ceri Chinn in regards to the   | HG<br>YH                |  |
|      | Main Theatres ice machine.   |                         |  |
|      | OM to review Heater Cooler units in Theatre 10.  | OM                      |  |
|      | A query was raised in regards to the decontamination of TOE's. OM agreed to find out the process and update ED.  | ОМ                      |  |

| Date                           | TIME             | Venue                                      |
|--------------------------------|------------------|--|
| Wed 12 <sup>th</sup> Sept 2018 | 10:00 am – 12:00 | PHW library, 1st Floor C block             |
|                                | pm               |  |
| Wed 5 <sup>th</sup> Dec 2018   | 10:00 am – 12:00 | PHW library, 1 <sup>st</sup> Floor C block |
|                                | pm               |  |